

Warranty and Copyright information

Limited warranty

BenQ warrants this product against any defects in material and workmanship, under normal usage and storage.

Proof of purchase date will be required with any warranty claim. In the event this product is found to be defective within the warranty period, BenQ's only obligation and your exclusive remedy shall be replacement of any defective parts (labor included). To obtain warranty service, immediately notify the dealer from which you purchased the product of any defects.

Important: The above warranty shall be void if the customer fails to operate the product in accordance with BenQ's written instructions, especially the ambient humidity must be in-between 10% and 90%, temperature in-between 0°C and 35°C, altitude lower than 4920 feet, and avoiding to operate the projector in a dusty environment. This warranty gives you specific legal rights, and you may have other rights which vary from country to country.

For other information, please visit www.BenQ.com.

Copyright

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*DLP, Digital Micromirror Device and DMD are trademarks of Texas Instruments. Others are copyrights of their respective companies or organizations.

Patents

Please go to <http://patmarketing.benq.com/> for the details on BenQ projector patent coverage.

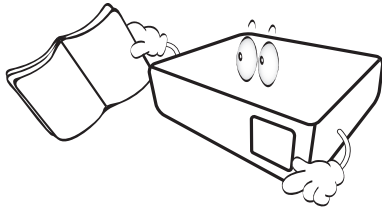
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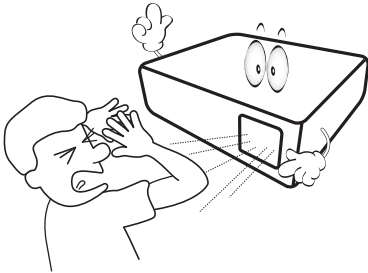
Important safety instructions

Your projector is designed and tested to meet the latest standards for safety of information technology equipment. However, to ensure safe use of this product, it is important that you follow the instructions mentioned in this manual and marked on the product.

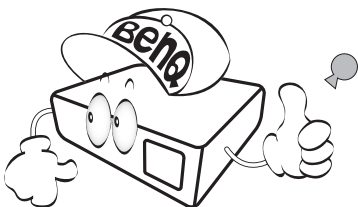
1. **Please read this manual before you operate your projector.** Save it for future reference.



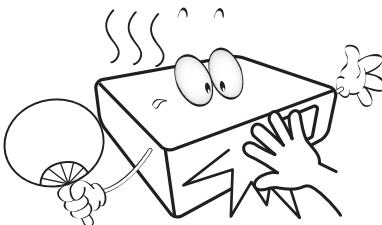
2. **Do not look straight at the projector lens during operation.** The intense light beam may damage your eyes.



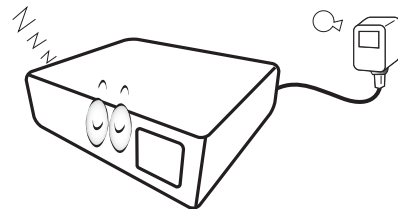
3. **Refer servicing to qualified service personnel.**



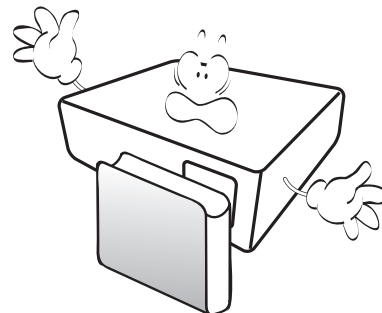
4. The light source becomes extremely hot during operation.



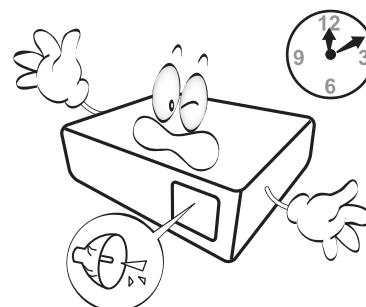
5. In some countries, the line voltage is NOT stable. This projector is designed to operate safely within a mains voltage between 100 to 240 volts AC, but could fail if power cuts or surges of ± 10 volts occur. **In areas where the mains voltage may fluctuate or cut out, it is recommended that you connect your projector through a power stabilizer, surge protector or uninterruptible power supply (UPS).**



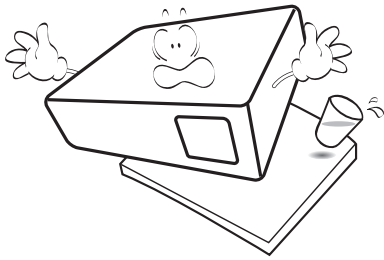
6. Do not block the projection lens with any objects when the projector is under operation as this could cause the objects to become heated and deformed or even cause a fire. To temporarily turn off the light source, press the **ECO BLANK** button.



7. Do not operate light sources beyond the rated light source life.

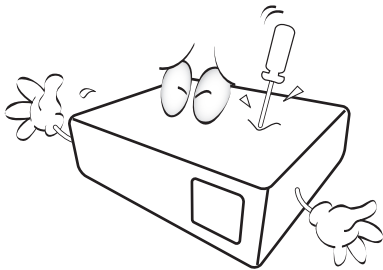


8. Do not place this product on an unstable cart, stand, or table. The product may fall, sustaining serious damage.



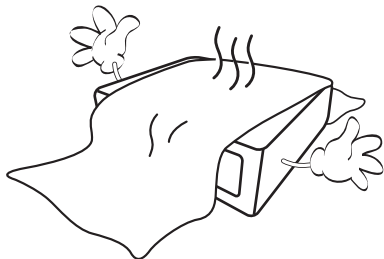
9. Do not attempt to disassemble this projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.

Under no circumstances should you ever undo or remove any other covers. Refer servicing only to suitably qualified professional service personnel.



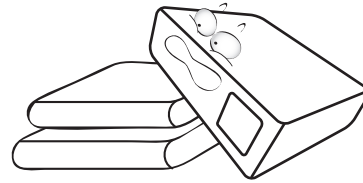
10. Do not block the ventilation holes.

- Do not place this projector on a blanket, bedding or any other soft surface.
- Do not cover this projector with a cloth or any other item.
- Do not place inflammables near the projector.

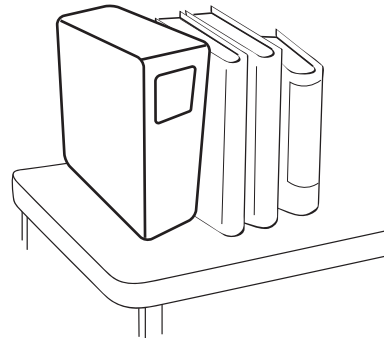


If the ventilation holes are seriously obstructed, overheating inside the projector may result in a fire.

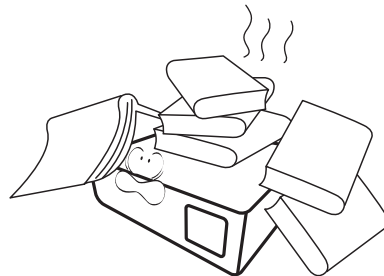
11. Always place the projector on a level, horizontal surface during operation.



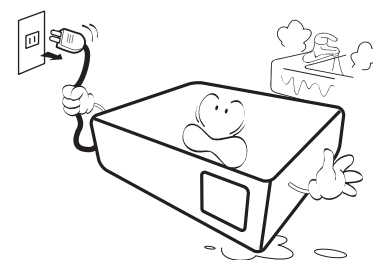
12. Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing injury or resulting in damage to the projector.



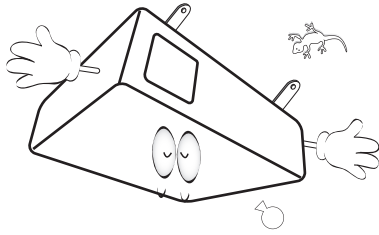
13. Do not step on the projector or place any objects upon it. Besides probable physical damage to the projector, doing so may result in accidents and possible injury.



14. Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply's power outlet and call BenQ to have the projector serviced.

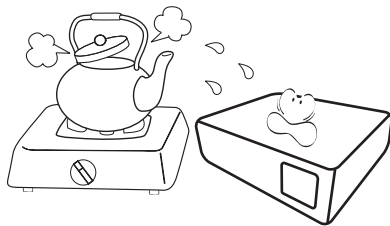


15. This product is capable of displaying inverted images for ceiling mount installation.

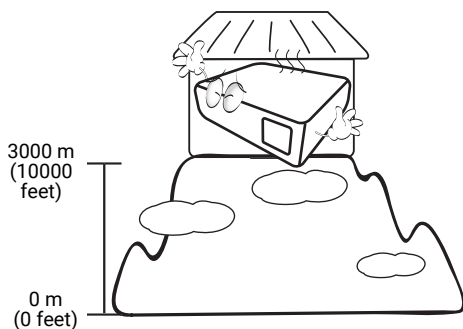


16. Do not place this projector in any of the following environments.

- Space that is poorly ventilated or confined. Allow at least 50 cm clearance from walls and free flow of air around the projector.
- Locations where temperatures may become excessively high, such as the inside of a car with all windows rolled up.
- Locations where excessive humidity, dust, or cigarette smoke may contaminate optical components, shorten the projector's life span and darken the image.



- Locations near fire alarms
- Locations with an ambient temperature above 40°C / 104°F
- Locations where the altitudes are higher than 3000 m (10000 feet).



17. This apparatus must be earthed.

18. When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal phenomenon and not a product defect.

Risk Group 2

1. According to the classification of photobiological safety of light source and light source systems, this product is Risk Group 2, IEC 62471-5:2015.
2. Possibly hazardous optical radiation emitted from this product.
3. Do not stare at operating light source. May be harmful to the eyes.
4. As with any bright source, do not stare into the direct beam.



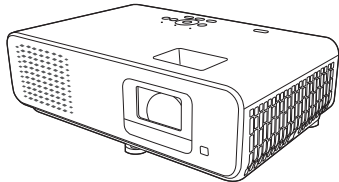
To avoid damaging the DLP chips, never aim a high-power laser beam into the projection lens.

Introduction

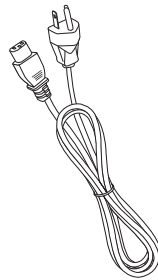
Shipping contents

Carefully unpack and verify that you have all of the items shown below. If any of these items are missing, please contact your place of purchase.

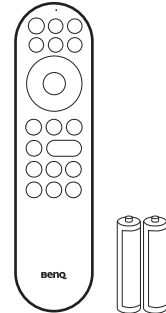
Standard accessories



Projector



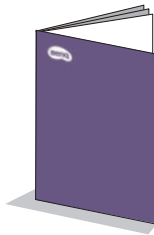
Power cord



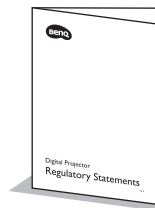
Remote control with batteries



QS02 HDMI Media Streaming



Quick start guide



Regulatory statements



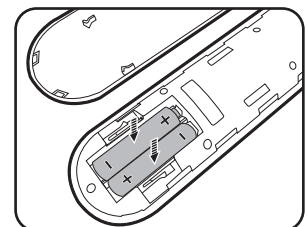
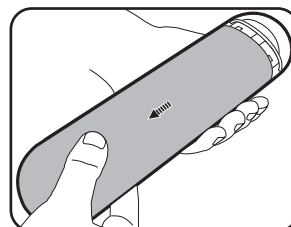
Warranty card*



- The supplied accessories will be suitable for your region, and may differ from those illustrated.
- *The warranty card is only supplied in some specific regions. Please consult your dealer for detailed information.

Replacing the remote control batteries

1. Press and slide off the battery cover, as illustrated.
2. Remove the old batteries (if applicable) and install two AAA batteries. Make sure that the positive and negative ends are positioned correctly, as illustrated.
3. Slide the battery cover in until it clicks into place.



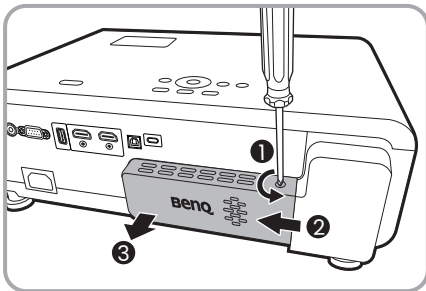


- Avoid leaving the remote control and batteries in an excessive heat or humid environment like the kitchen, bathroom, sauna, sunroom or in a closed car.
- Replace only with the same or equivalent type recommended by the battery manufacturer.
- Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.
- Never throw the batteries into a fire. There may be danger of an explosion.
- If the batteries are dead or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control from possible battery leakage.

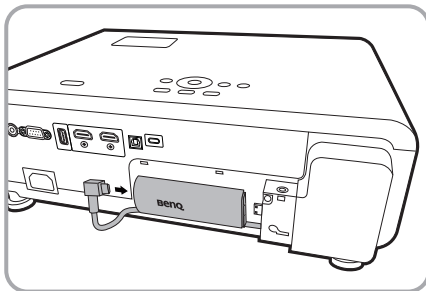
Installing the QS02 HDMI Media Streaming

The supplied QS02 HDMI Media Streaming is an Android TV (ATV) dongle to be used with the projector. See the instructions below to install the dongle. With a successful installation, you can enjoy more entertainment programs through this projector.

1. Make sure the projector is turned off and the power cord is disconnected.
2. Loosen the screws that secure the top of projector cover ①. Slide to remove the cover ②③.

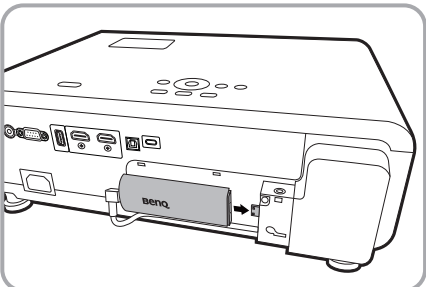


3. Plug the USB Micro B cable to the dongle.

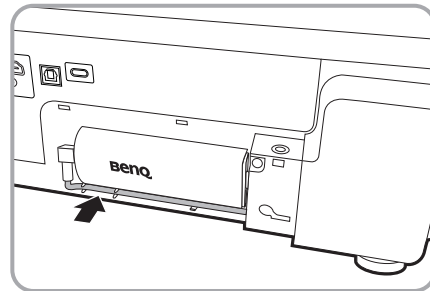


4. Plug the dongle to the HDMI* port on the projector.

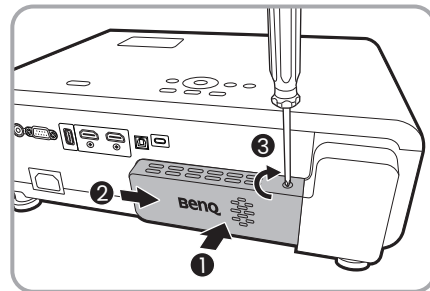
*This HDMI port is for connecting QS02 HDMI Media Streaming only.




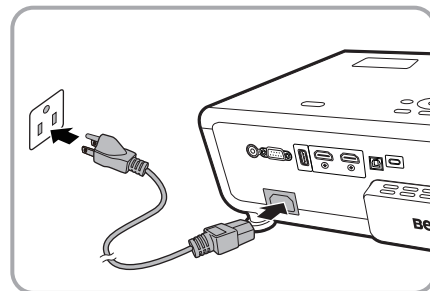
5. Arrange the USB Micro B cable in place below the dongle.



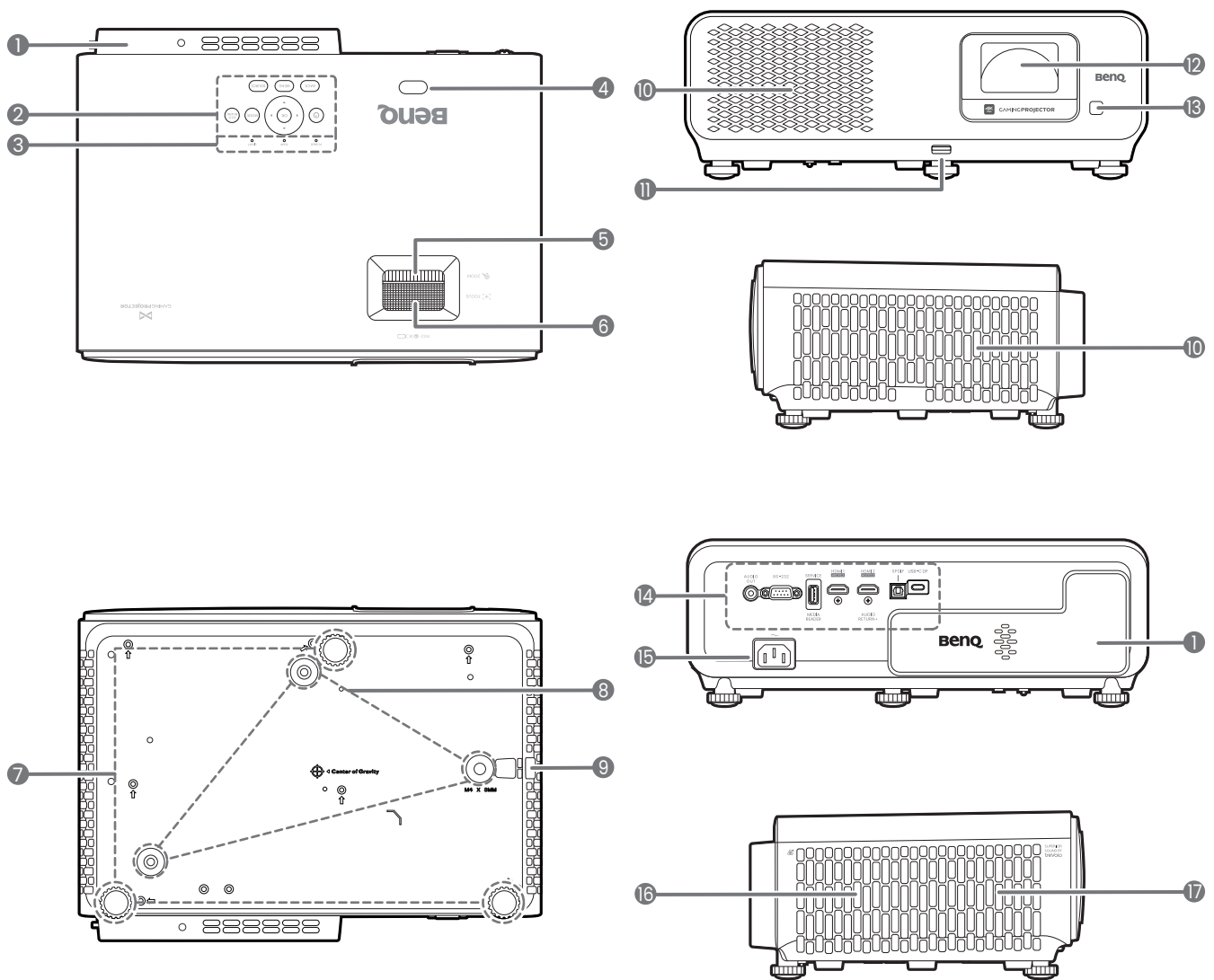
6. Replace the projector cover ①②, and tighten the screws ③.



7. Connect the power cord to the projector and turn it on. Press  to select **Android TV**.

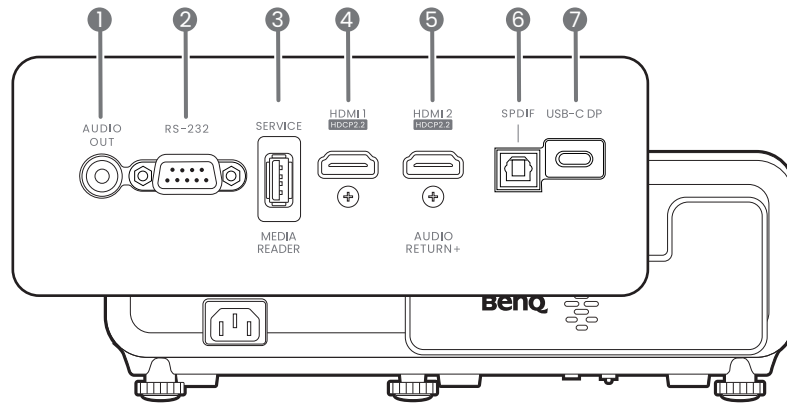


Projector exterior view



1. QS02 HDMI Media Streaming port (Android TV dongle)
See [Installing the QS02 HDMI Media Streaming on page 9](#) for how to remove the cover.
2. External control panel
See [Controls and functions on page 12](#).
3. **LIGHT/TEMP/POWER** status indicator
See [Indicators on page 51](#).
4. IR remote sensor
5. Zoom ring
6. Focus ring
7. Adjuster feet
8. Ceiling mount holes
9. Anti-theft security bar
10. Vent (air inlet)
11. Adjuster button
Push up to release the front adjuster foot.
12. Projection lens
13. IR remote sensor
14. Connector panel
See [Terminals on page 11](#).
15. AC power jack
16. Vent (air exhaust)
17. Speaker grill

Terminals



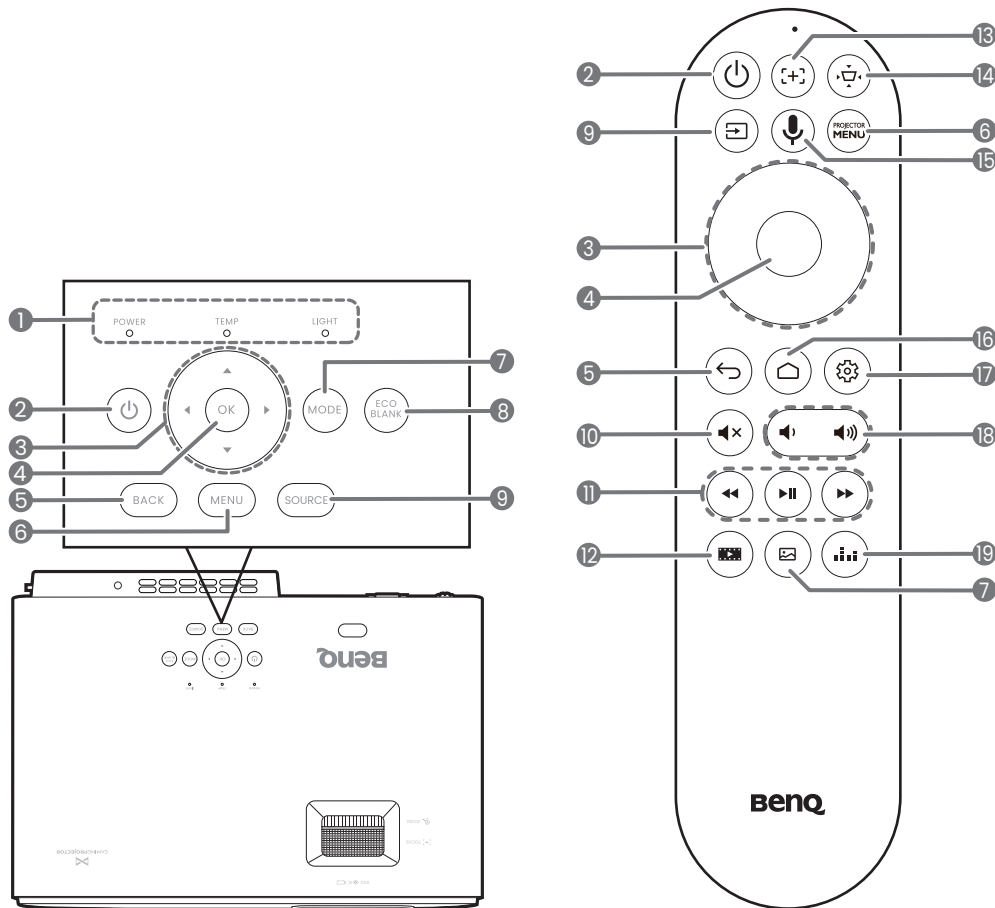
-
1. Audio output jack
 2. RS-232 control port
 3. USB 2.0 Type-A port
(Firmware upgrade, Media Reader)
 4. HDMI input port
(Version 2.0b, HDCP 2.2)
 5. HDMI input port
(Version 2.0b, HDCP 2.2, Audio Return+)
 6. SPDIF audio output port
 7. USB-C DP port

Controls and functions

Projector & Remote control



All the key presses described in this document are available on the remote control or projector.



1. **POWER/TEMP/LIGHT** status indicator

See [Indicators on page 51](#).

2. **POWER**

Toggles the projector between standby mode and on.

3. Arrow keys (, , ,)

When the On-Screen Display (OSD) or the Android TV menu is activated, these keys are used as directional arrows to select the desired menu items and to make adjustments.

When OSD and Android TV menu is inactive, workable under CEC-capable sources only.

4. **OK**

- Confirms the selected Android TV or On-Screen Display (OSD) menu item.
- Under Android TV media playback, plays or pauses a video or audio file.

5. **BACK**/

Goes back to previous OSD menu, exits and saves menu settings.

6. **MENU**/

Turns on/off the On-Screen Display (OSD) menu.

7. **MODE**/

Displays the picture mode menu.

8. ECO BLANK

Used to hide the screen picture.



Do not block the projection lens from projecting as this could cause the blocking object to become heated and deformed or even cause a fire.

9. SOURCE/

Displays the source selection bar.

10.

Toggles projector audio between on and off.

11.

Under Android TV source, rewinds, plays/pauses, forwards multimedia files.

12.

Displays the **Game Settings** menu.

13.

Press to open/close Auto focus page.

*Available on compatible projectors only.

14.

Displays the keystone menu. See [Correcting keystone on page 18](#) for details.

15.

Press and hold to activate the voice assistant or voice search. Hold this key and speak to the microphone at the top of the remote control while using voice assistant.

16.

Opens Android TV Home page.

17.

Under Android TV source, opens the setting menu for the current application.

18.

Decreases or increases the projector volume.

19.

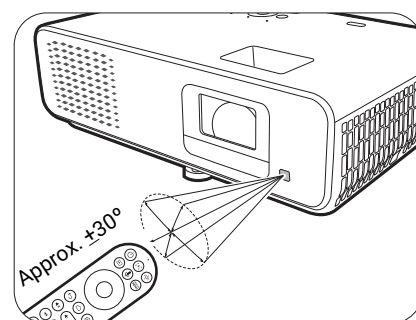
Press to switch between sound modes.

Remote control effective range

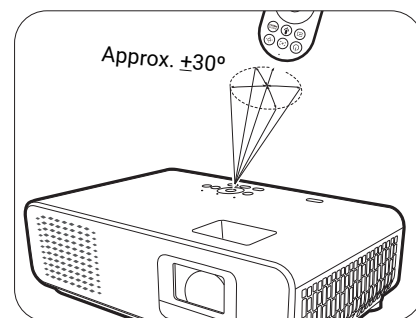
The remote control must be held at an angle within 30 degrees perpendicular to the projector's IR remote control sensor(s) to function correctly. The distance between the remote control and the sensor(s) should not exceed 8 meters (~ 26 feet).

Make sure that there are no obstacles between the remote control and the IR sensor(s) on the projector that might obstruct the infra-red beam.

- Operating the projector from the front



- Operating the projector from the top



Positioning your projector

Choosing a location

Before choosing an installation location for your projector, take the following factors into consideration:

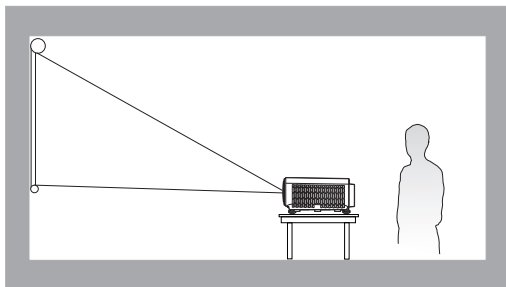
- Size and position of your screen
- Electrical outlet location
- Location and distance between the projector and the rest of your equipment

The projected image size and vertical offset depend on how far you place the projector, and the zoom setting you choose. There is more information from [Projection dimensions on page 15](#) which can help decide exact distance and height of your projector.

You can install your projector in the following ways.

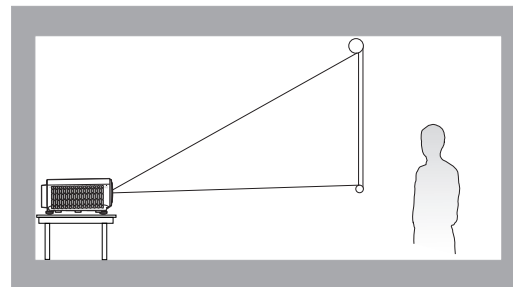
1. Front

Select this location with the projector placed on the table in front of the screen. This is the most common way to position the projector for quick setup and portability.



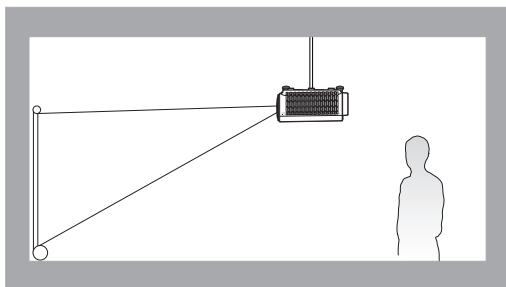
3. Rear

Select this location with the projector placed on the table behind the screen. Note that a special rear projection screen is required.



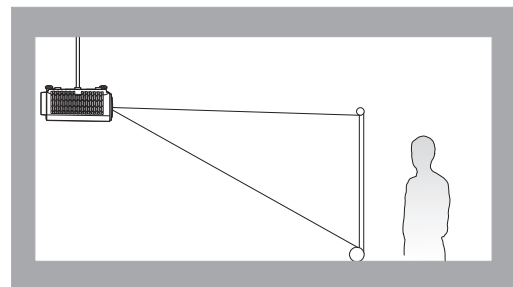
2. Front Ceiling

Select this location with the projector suspended upside-down from the ceiling in front of the screen. Purchase the BenQ Projector Ceiling Mount Kit from your dealer to mount your projector on the ceiling.



4. Rear Ceiling

Select this location with the projector suspended upside-down from the ceiling behind the screen. Note that a special rear projection screen and the BenQ Projector Ceiling Mount Kit are required for this installation location.



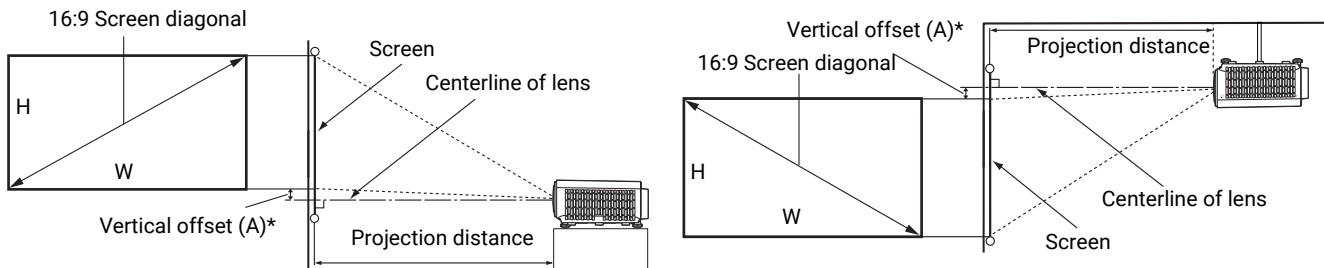
After turning on the projector, the projector will automatically select a suitable setting for the way the projector is installed. If not, go to **Advanced** menu - **Installation** > **Projector Position**, press **OK** and press **◀/▶** to select a setting.

Obtaining a preferred projected image size

The distance from the projector lens to the screen, the zoom setting, and the video format each factors in the projected image size.

Projection dimensions

- The screen aspect ratio is 16:9 and the projected picture is in a 16:9 aspect ratio



- *The vertical offset value is the vertical distance from the bottom edge of the image (when the projector is placed on a table, diagram on the left), or top edge of the image (when the projector is ceiling mounted, diagram on the right) to the centerline of lens.
- Due to the lens optical characteristics, every projector has its vertical offset ratio. The vertical offset value normally gets larger while the projection distance increases.

| Screen size | | | Distance from screen (mm) | | | *Vertical offset (A) (Lowest/Highest lens position) (mm) | |
|-------------|------|--------|---------------------------|-------------|---------|---|-------------|
| Diagonal | | H (mm) | W (mm) | Min length | Average | | Max length |
| Inch | mm | | | (max. zoom) | | | (min. zoom) |
| 60 | 1524 | 747 | 1328 | 917 | 1009 | | 1102 |
| 70 | 1778 | 872 | 1550 | 1069 | 1178 | 1286 | 22 |
| 80 | 2032 | 996 | 1771 | 1222 | 1346 | 1470 | 25 |
| 90 | 2286 | 1121 | 1992 | 1375 | 1514 | 1654 | 28 |
| 100 | 2540 | 1245 | 2214 | 1528 | 1682 | 1837 | 31 |
| 110 | 2794 | 1370 | 2435 | 1680 | 1851 | 2021 | 34 |
| 120 | 3048 | 1494 | 2657 | 1833 | 2019 | 2205 | 37 |

For example, if you are using a 120-inch screen, the recommended projection distance is 2019 mm.

If your measured projection distance is 200 cm, the closest match in the "Distance from screen (mm)" column is 2019 mm. Looking across this row shows that a 120" (about 3.0 m) screen is required. The projected image will be slightly higher/lower than the lens centerline with 37 mm vertical offset.



To optimize your projection quality, we suggest doing the projection by referring to the values listed in the non-gray rows.



All measurements are approximate and may vary from the actual sizes.

BenQ recommends that if you intend to permanently install the projector, you should physically test the projection size and distance using the actual projector in situ before you permanently install it, so as to make allowance for this projector's optical characteristics. This will help you determine the exact mounting position so that it best suits your installation location.

Mounting the projector

If you intend to mount your projector, we strongly recommend that you use a proper fitting BenQ projector mounting kit and that you ensure it is securely and safely installed.

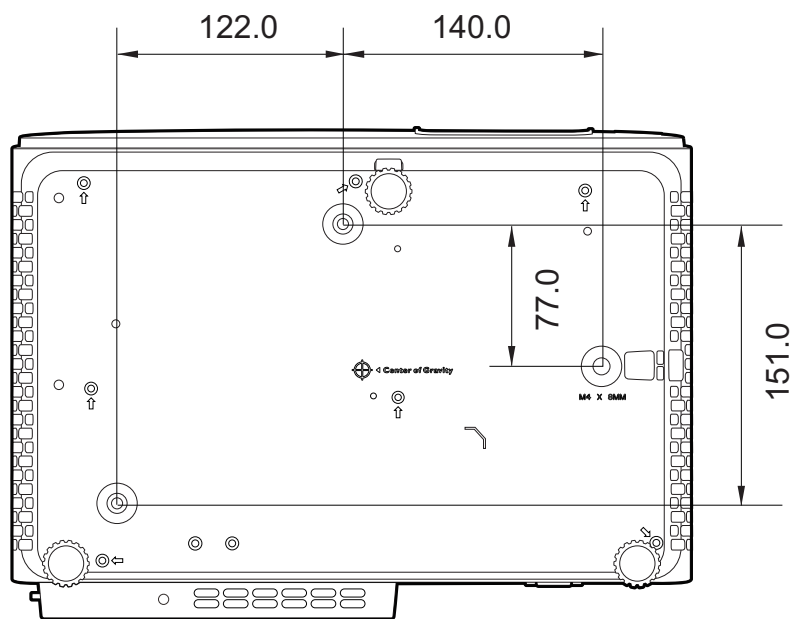
If you use a non-BenQ brand projector mounting kit, there is a safety risk that the projector may fall down due to an improper attachment through the use of the wrong gauge or length screws.

Before mounting the projector

- Purchase a BenQ projector mounting kit from the place you purchased your BenQ projector.
- BenQ recommends that you also use a security cable to secure both the base of the mounting bracket and the security bar on the projector. This will perform the secondary role of restraining the projector should its attachment to the mounting bracket become loose.
- Ask your dealer to install the projector for you. Installing the projector on your own may cause it to fall and result in injury.
- Take necessary procedures to prevent the projector from falling off such as during an earthquake.
- The warranty doesn't cover any product damage caused by mounting the projector with a non-BenQ brand projector mounting kit.
- Consider the surrounding temperature where the projector is ceiling mounted. If a heater is used, the temperature around the ceiling may be higher than expected.
- Read the user manual for the mounting kit about the range of torque. Tightening with torque exceeding the recommended range may cause damage to the projector and subsequently falling off.
- Make sure the power outlet is at an accessible height so that you can easily shut down the projector.

Ceiling/Wall mount installation diagram

Ceiling/Wall mount screw: M4
(Max L = 25 mm; Min L = 20 mm)



Unit: mm



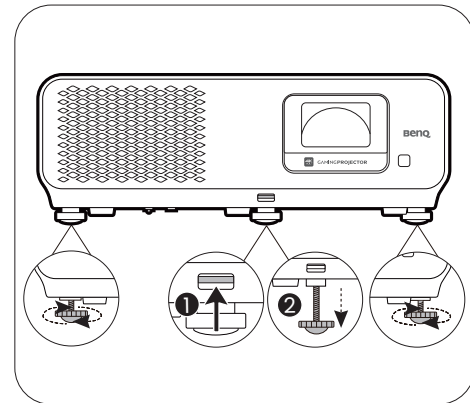
Please refer to the user manual of the mounting kit or contact BenQ service center if any installation problem occurs.

Adjusting the projected image

Adjusting the projection angle

If the projector is not placed on a flat surface or the screen and the projector are not perpendicular to each other, the projected image becomes trapezoidal. You can screw the adjuster feet to fine-tune the horizontal angle.

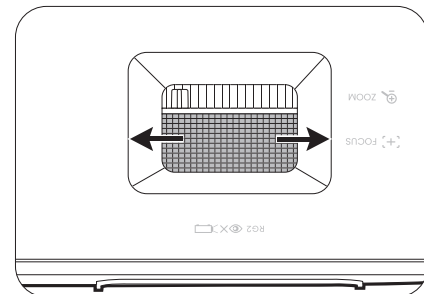
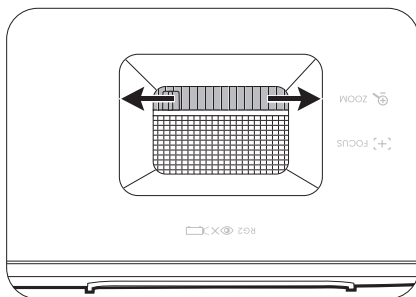
To retract the feet, screw the adjuster feet in a reverse direction.



! Do not look into the lens while the light source is on. The strong light from the light source may cause damage to your eyes.

Fine-tuning the image size and clarity



1. Adjust the projected image to the size that you need using the zoom ring.
2. Sharpen the image by rotating the focus ring.

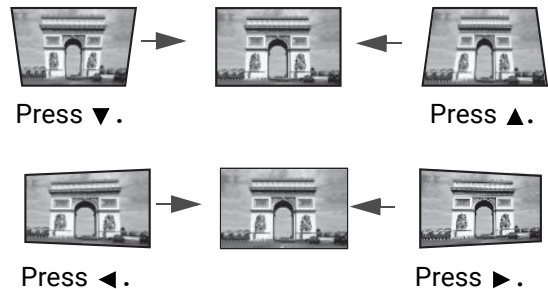
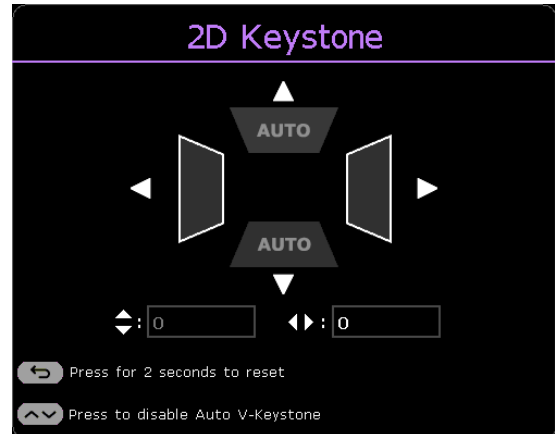


Correcting keystone

Keystoning refers to the situation where the projected image becomes a trapezoid due to angled projection.

To correct the distorted image:

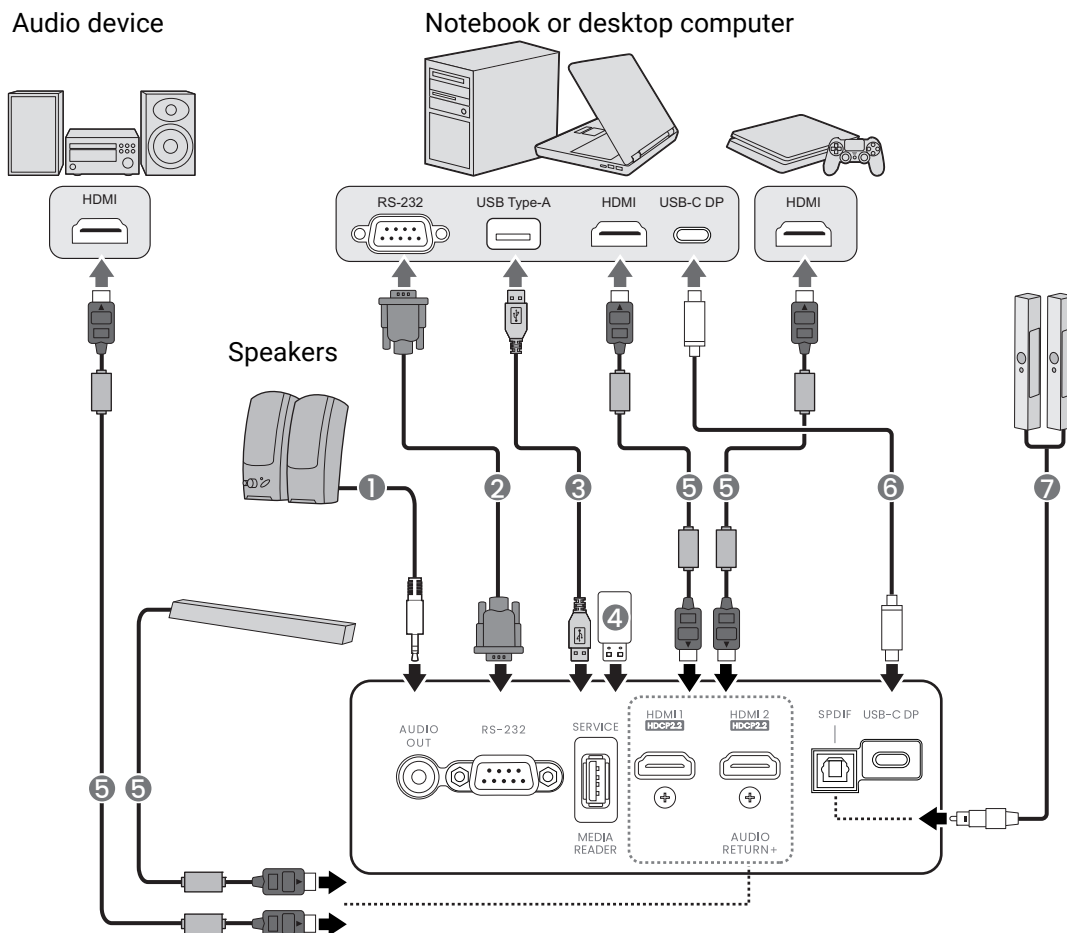
1. Display the **2D Keystone** correction page from the following menus.
 - The setup wizard during the projector initial setup
 - The **Basic** menu system
 - The **Installation** menu of the **Advanced** menu system
2. After the **2D Keystone** correction page appears:
 - To correct keystone at the top of the image, use ▼.
 - To correct keystone at the bottom of the image, use ▲.
 - To correct keystone at the right side of the image, use ◀.
 - To correct keystone at the left side of the image, use ▶.
 - To reset the keystone values, press **BACK**/ for 2 seconds.
 - To automatically correct the vertical sides of the distorted image, press **OK** for 2 seconds.
3. When done, press **BACK**/ to save your changes and exit.



Connection

When connecting a signal source to the projector, be sure to:

1. Turn all equipment off before making any connections.
2. Use the correct signal cables for each source.
3. Ensure the cables are firmly inserted.




- | | | |
|--------------------|-----------------------------------|---------------------|
| 1 Audio cable | 4 USB flash drive | 7 SPDIF audio cable |
| 2 RS-232 cable | 5 HDMI cable (with ferrite cores) | |
| 3 USB Type-A cable | 6 USB Type-C cable | |

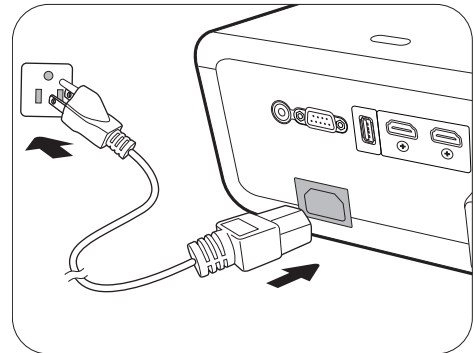


- In the connections above, some cables may not be included with the projector (see [Shipping contents on page 7](#)). They are commercially available from electronics stores.
- The connection illustrations are for reference only. The rear connecting jacks available on the projector vary with each projector model.
- Many notebooks do not turn on their external video ports when connected to a projector. Usually a key combo like FN + function key with a monitor symbol turns the external display on/off. Press FN and the labeled function key simultaneously. Refer to your notebook's documentation to find your notebook's key combination.
- If the selected video image is not displayed after the projector is turned on and the correct video source has been selected, check that the video source device is turned on and operating correctly. Also check that the signal cables have been connected correctly.





Operation

Starting up the projector

1. Plug the power cord. Turn on the power outlet switch (where fitted). The power indicator on the projector lights orange after power has been applied.
2. Press  on the projector or remote control to start the projector. The power indicator flashes green and stays green when the projector is on. The start up procedure takes about 15 seconds. In the later stage of starting up, a start-up logo is projected.



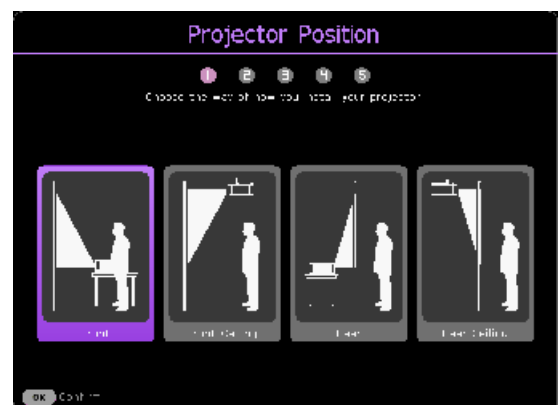
(If necessary) Rotate the focus ring to adjust the image clearness.

3. If this is the first time you turn on the projector, the setup wizard appears to guide you through setting up the projector. If you have already done this, skip this step and move on to the next step.
 - Use the arrow keys (///) on the projector or remote control to move through the menu items.
 - Use **OK** to confirm the selected menu item.

Step 1:

Specify **Projector Position**.

For more information about projector position, see [Choosing a location on page 14](#).



Step 2:

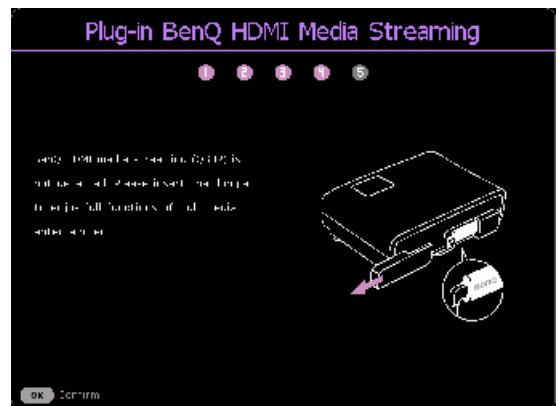
Reminder for using the supplied BenQ Android TV remote control



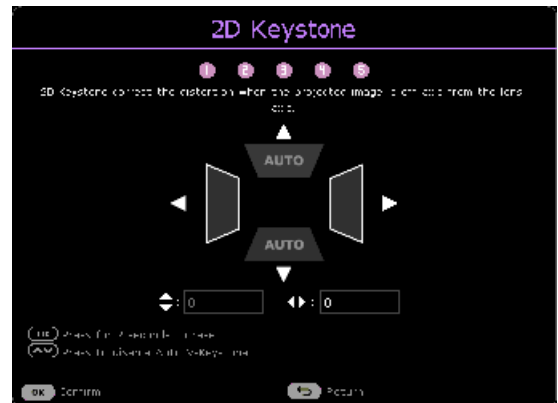
Step 3:
Specify OSD Language.



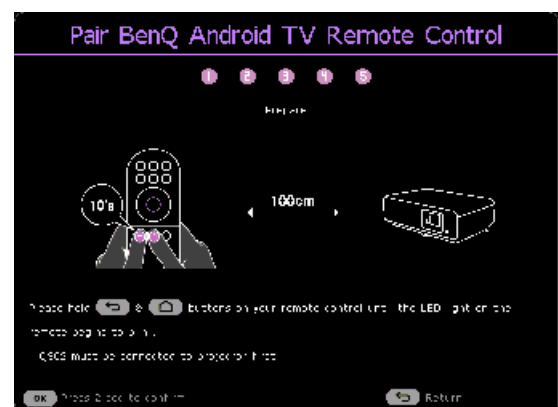
Step 4:
Reminder for installing QS02 HDMI Media Streaming
This message is displayed when the QS02 is not detected. See [Setting up the QS02 HDMI Media Streaming on page 23](#) for how to install the dongle.



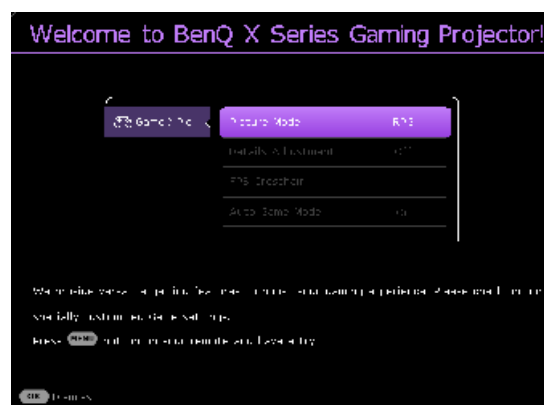
Step 5:
Specify **2D Keystone**, and choose to activate **Auto Vertical Keystone**.
For more information about keystone, see [Correcting keystone on page 18](#).




Step 6:
Reminder for pairing BenQ Android TV remote control with QS02 HDMI Media Streaming



Welcome message appears.



4. If you are prompted for a password, press the arrow keys to enter a 6-digit password. See [Utilizing the password function on page 26](#).
5. Switch all of the connected equipment on.
6. The projector will search for input signals. The current input signal being scanned appears. If the projector does not detect a valid signal, the message "No Signal" will appear until an input signal is found.

You can also press  to select your desired input signal. See [Switching input signal on page 28](#).

- Please use the original accessories (e.g. power cord) to avoid possible dangers such as electric shock and fire.
 - If the projector is still hot from previous activity, it will run the cooling fan for approximately 90 seconds before energizing the light source.
-
- The Setup Wizard screenshots are for reference only and may differ from the actual design.
 - If the frequency/resolution of the input signal exceeds the projector's operating range, you will see the message "Out of Range" displayed on the background screen. Please change to an input signal which is compatible with the projector's resolution or set the input signal to a lower setting. See [Timing chart on page 55](#).
 - If no signal is detected for 3 minutes, the projector automatically enters saving mode.

Setting up the QS02 HDMI Media Streaming

Before you start

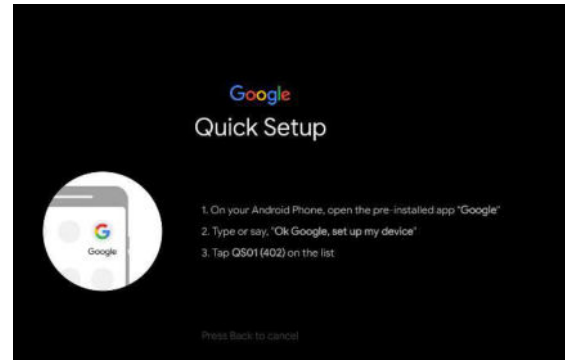
Check that you have:

- A Wi-Fi Internet connection
- A Google Account

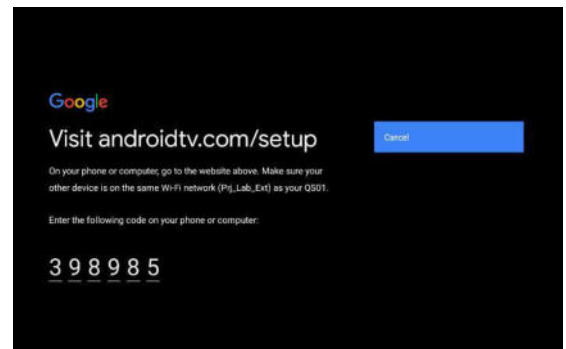
Set up your device

There are 3 options to set up your device:

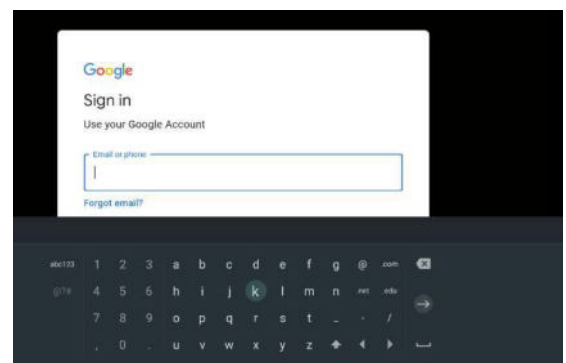
- Quick Setup using an Android phone



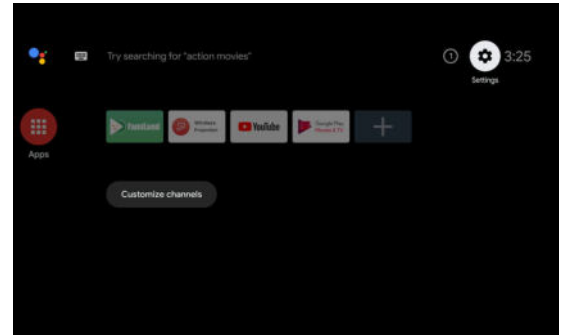
- Using your phone or computer



- Using your remote control



Display Android TV home screen





- For more information, visit <https://support.google.com/androidtv/>.
- Refer to the QS02 user documentations for further operating instructions.

Using the menu

The projector is equipped with 2 types of On-Screen Display (OSD) menus for making various adjustments and settings. The **Basic** OSD menu provides primary menu functions while the **Advanced** OSD menu provides full menu functions.

To access the OSD menu, press  /  on the projector or remote control.

- Use the arrow keys (▲/▼/◀/▶) on the projector or remote control to move through the menu items.
- Use **OK** on the projector or remote control to confirm the selected menu item.

The first time you use the projector (after finishing the initial setup), press  / , and the **Basic** OSD menu will be displayed.

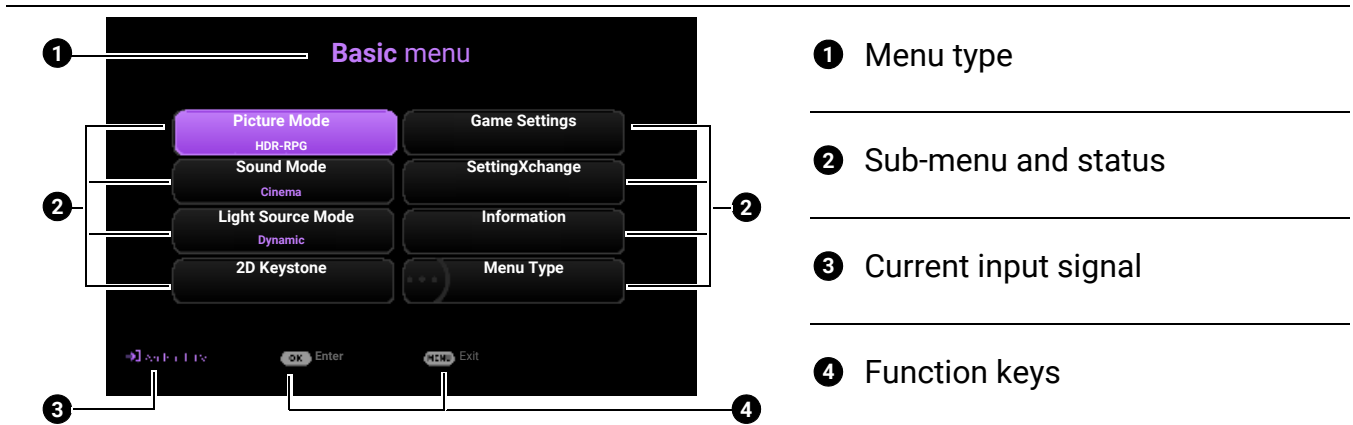
If you intend to switch from the **Basic** OSD menu to the **Advanced** OSD menu:

1. Go to **Menu Type** and press **OK**.
2. Use ▲/▼ to select **Advanced** and press **OK**. Your projector will switch to the **Advanced** OSD menu.

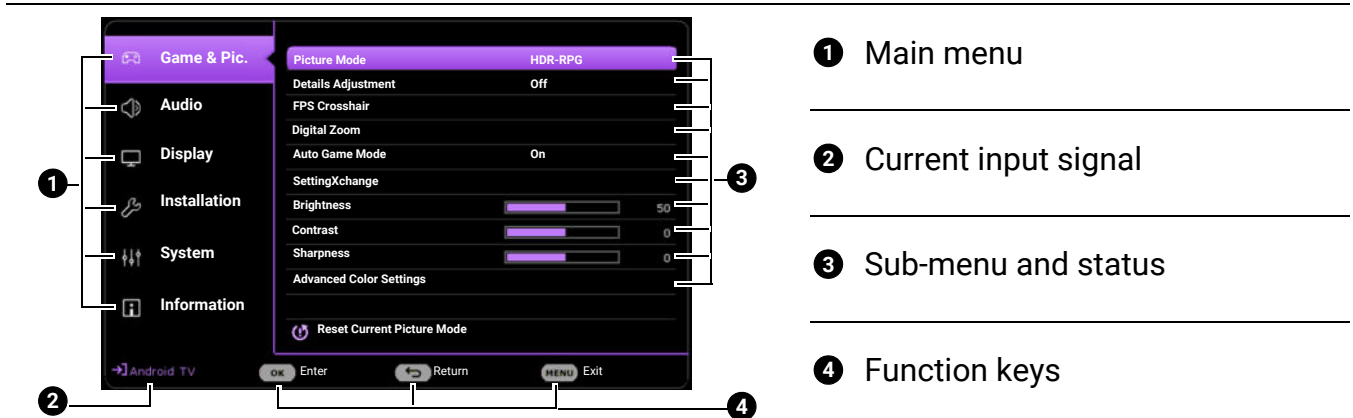
Likewise, when you wish to switch from the **Advanced** OSD menu to the **Basic** OSD menu, follow the instructions below:

1. Go to **System > Menu Settings > Menu Type** and press **OK**.
2. Use ▲/▼ to select **Basic** and press **OK**. Your projector will switch to the **Basic** OSD menu.

Overview of the Basic OSD menu.



Overview of the Advanced OSD menu.



The OSD screenshots are for reference only, and may differ from the actual design.

Securing the projector

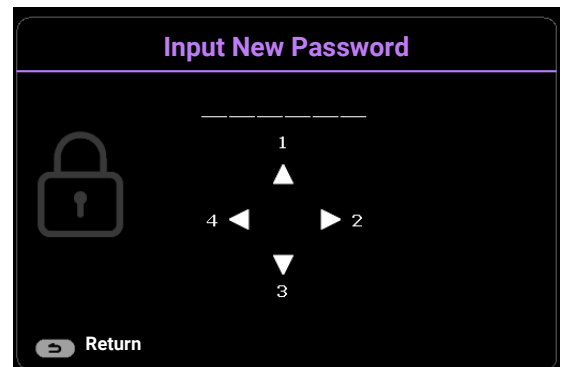
Using a security cable lock

The projector has to be installed in a safe place to prevent theft. Otherwise, purchase a security cable to secure the projector. A security bar is located on the right side of the projector. See item 9 on [page 10](#). Insert a security cable to the opening of the security bar and secure it to a nearby fixture or heavy furniture.

Utilizing the password function

Setting a password

1. Go to **Advanced** menu - **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
2. Highlight **Change Password** and press **OK**.
3. The four arrow keys (▲, ►, ▼, ◀) respectively represent 4 digits (1, 2, 3, 4). According to the password you desire to set, press the arrow keys to enter six digits for the password.
4. Confirm the new password by re-entering the new password.
5. To activate the **Power On Lock** function, go to **System** > **Security Settings** > **Power On Lock**, press **OK** and ◀/▶ to select **On**. Input the password again.

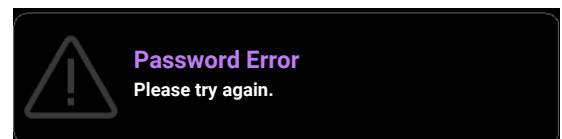


- The digits being input will be displayed as asterisks on-screen. Make a note of your selected password and keep it in a safe place in advance or right after the password is entered so that it is available to you should you ever forget it.
- Once a password has been set and the **Power On Lock** is activated, the projector cannot be used unless the correct password is entered every time the projector is started.

If you forget the password

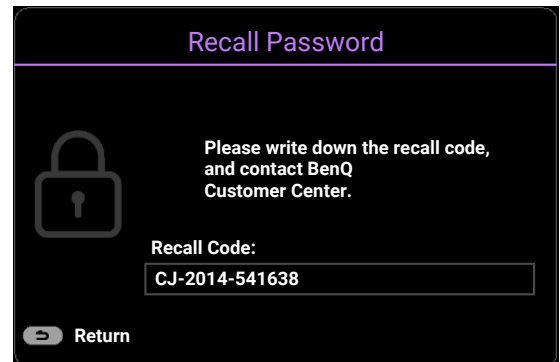
If you enter the wrong password, the password error message will appear, and the **Input Password** message follows. If you absolutely do not remember the password, you can use the password recall procedure. See [Entering the password recall procedure on page 27](#).

If you enter an incorrect password 5 times in succession, the projector will automatically shut down in a short time.




Entering the password recall procedure



1. Press and hold **OK** for 3 seconds. The projector will display a coded number on the screen.
2. Write down the number and turn off your projector.
3. Seek help from the local BenQ service center to decode the number. You may be required to provide proof of purchase documentation to verify that you are an authorized user of the projector.




Changing the password

1. Go to **Advanced** menu - **System** > **Security Settings**. Press **OK**. The **Security Settings** page appears.
2. Highlight **Change Password** and press **OK**.
3. Enter the old password.
 - If the password is correct, another message **Input New Password** appears.
 - If the password is incorrect, the password error message will appear, and the message **Input Current Password** appears for your retry. You can press **BACK**/ to cancel the change or try another password.
4. Enter a new password.
5. Confirm the new password by re-entering the new password.

Disabling the password function

To disable password protection, go to **Advanced** menu - **System** > **Security Settings** > **Power On Lock**, press **OK** and / to select **Off**. The message **Input Password** appears. Enter the current password.

- If the password is correct, the OSD menu returns to the **Security Settings** page. You will not have to enter the password next time turning on the projector.
- If the password is incorrect, the password error message will appear, and the message **Input Password** appears for your retry. You can press **BACK**/ to cancel the change or try another password.






Though the password function is disabled, you need to keep the old password in hand should you ever need to re-activate the password function by entering the old password.

Switching input signal

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time. When starting up, the projector automatically searches for the available signals.

Be sure the **Advanced** menu - **Display > Auto Source Search** is **On** if you want the projector to automatically search for the signals.

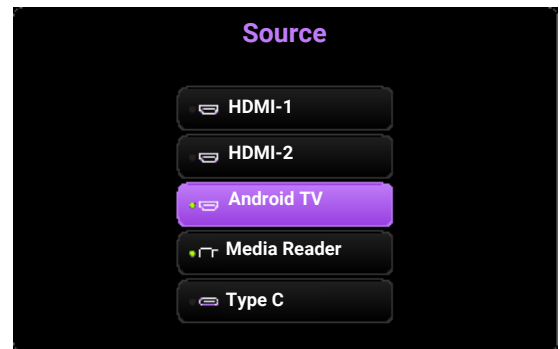
To manually select the source:

1. Press . A source selection bar appears.
2. Press / until your desired signal is selected and press **OK**.

Once detected, the picture from the selected source will appear. If there is multiple equipment connected to the projector, repeat steps 1-2 to search for another signal.



- The brightness level of the projected image will change accordingly when you switch between different input signals.
- For best display picture results, you should select and use an input signal which outputs at the projector's native resolution. Any other resolutions will be scaled by the projector depending upon the "aspect ratio" setting, which may cause some image distortion or loss of picture clarity. See [Aspect Ratio on page 40](#).




Presenting from a Media Reader

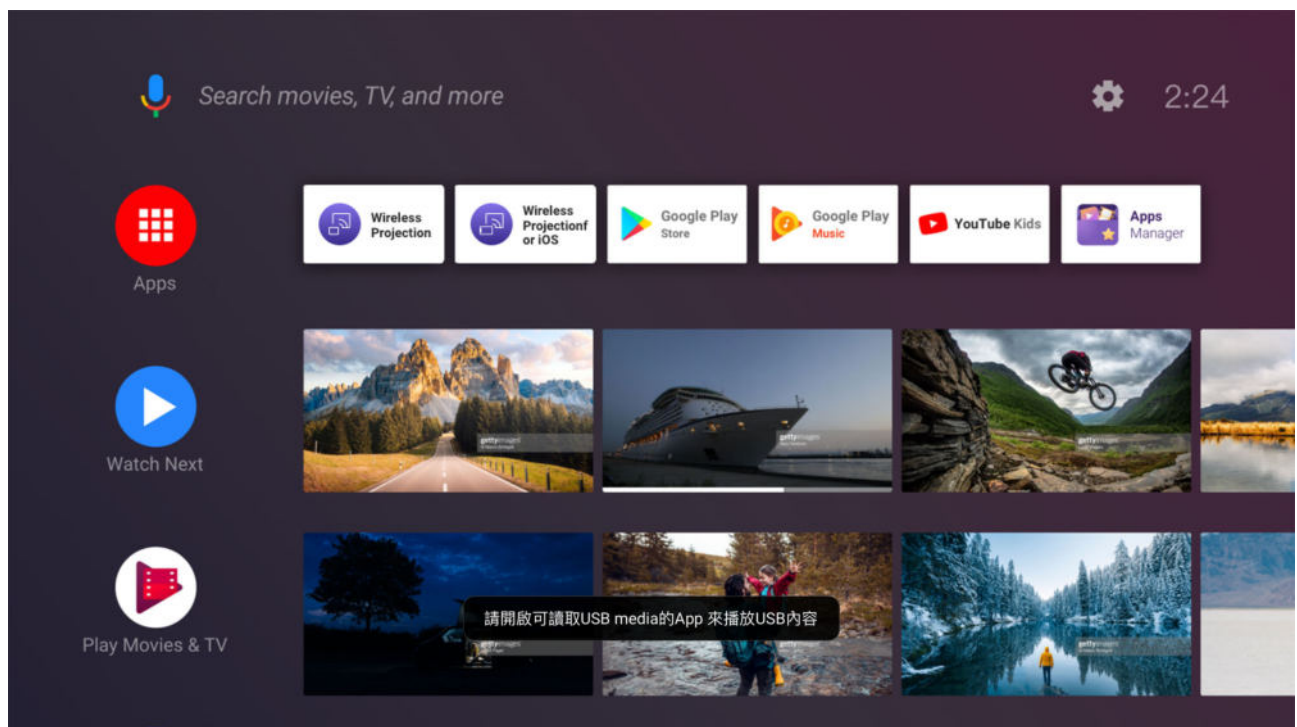
The USB Type-A port on the projector allows you to read/play the audio/video files stored on a USB flash drive connected to the projector. It can eliminate the need for a computer source.

Supported file formats

| Audio | Video |
|---------|---------|
| • .aac | • .webm |
| • .m4a | • .mkv |
| • .mp4 | • .mp4 |
| • .3gp | • .m2ts |
| • .mp3 | • .mov |
| • .mpg | • .m4v |
| • .mpeg | • .avi |
| • .mpa | • .mpg |
| • .ac3 | • .mpeg |
| • .ec3 | • .m2v |
| | • .vob |
| | • .ts |



To view the files stored on a USB flash drive,

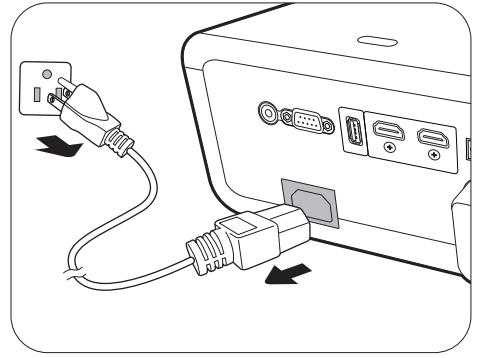
1. Plug a USB flash drive into the **MEDIA READER** port on the back of the projector.
2. Press  (**SOURCE**) and select **Media Reader**. The projector displays the Android TV home screen.



3. Select and open the VLC App.
4. Select a folder or a file you want to display and press **OK**.

Shutting down the projector

1. Press  and a confirmation message will appear prompting you. If you don't respond in a few seconds, the message will disappear.
2. Press  a second time. The power indicator flashes orange, the projection light source shuts down, and the fans will continue to run for approximately 15 seconds to cool down the projector.
3. Once the cooling process finishes, the power indicator becomes a steady orange and the fans stop. Disconnect the power cord from the power outlet.



To protect the light source, the projector will not respond to any commands during the cooling process.

Menu operation

Please note that the on-screen display (OSD) menus vary according to the signal type selected and the projector model you are using.

The menu items are available when the projector detects at least one valid signal. If there is no equipment connected to the projector or no signal detected, limited menu items are accessible.

Basic menu

Structure

| Menu (Ref. Page) | Options |
|------------------------|---|
| Picture Mode (33) | Bright/ RPG/HDR-RPG FPS/HDR-FPS/ SPG/HDR-SPG/ Cinema/ 3D/ HDR10 |
| Sound Mode (38) | Cinema/Music/FPS/SPG/User |
| Light Source Mode (36) | Normal/ECO/Dynamic |
| 2D Keystone (18) | H: -30 – +30 V: -30 – +30 |
| Game Settings | Picture Mode (33) (Refer to Picture Mode options above.) |
| | Details Adjustment (33) Off/Low/High |
| | FPS Crosshair (34) (OK) [Off/ + / X] |
| | Digital Zoom (34) [100% - 80%] |
| SettingXchange (34) | |
| SettingXchange (34) | |
| Information (48) | Detected Resolution |
| | Source |
| | Picture Mode |
| | Light Source Mode |
| | Sound Mode |
| | 3D Format |
| | Color System |
| | Dynamic Range |
| | Light Source Usage Time |
| | Firmware Version |
| Service Code | |
| Menu Type (45) | Basic/Advanced |

Advanced menu



1. Main menu: **Game & Pic.**

Structure

| Menu | | Options |
|----------------------------|--------------------------|--|
| Picture Mode | | Bright/ RPG/HDR-RPG/ FPS/HDR-FPS/ SPG/HDR-SPG/ Cinema/ 3D/ HDR10 |
| Details Adjustment | | Off/Low/High |
| FPS Crosshair | | (OK) [Off/ + / X] |
| Digital Zoom | [| [100% - 80%] |
| Auto Game Mode | | On/Off/Reset |
| SettingXchange | | |
| Brightness | | 0-100 |
| Contrast | | 0-100 |
| Sharpness | | 0-15 |
| | Gamma Selection | 1.8/2.0/2.1/2.2/2.3/2.4/2.5/2.6/BenQ Native (for Bright picture mode) |
| | Color Temperature | Normal/Cool/Warm (for the rest picture modes) |
| | Color Temperature Tuning | R Gain/ G Gain/ B Gain 0-200 |
| | | R Offset/ G Offset/ B Offset 0-511 |
| | | Reset |
| | Color Management | R/G/B/C/M/Y Hue/Saturation/Gain |
| | | White Balance R Gain/G Gain/B Gain |
| | | Reset |
| | Light Source Mode | Normal/ECO/Dynamic |
| | HDR Brightness | -2/-1/0/1/2 |
| | Noise Reduction | 0 - 15 |
| Reset Current Picture Mode | | Reset/Cancel |

Function descriptions

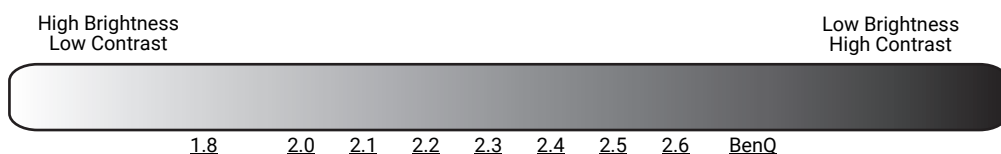
| Menu | Descriptions |
|---------------------------|--|
| | <p>The projector is preset with several predefined picture modes so that you can choose one to suit your operating environment and input signal picture type.</p> <ul style="list-style-type: none">• Bright <p>Maximizes the brightness of the projected image. This mode is suitable for environments where extra-high brightness is required, such as using the projector in well lit rooms.</p> <ul style="list-style-type: none">• RPG/HDR-RPG <p>Provides CinematicColor and powerful cinema sound as if in a film-like and role-playing game world. Sound Mode will automatically switch to Cinema. HDR-RPG is selectable when the projector reads HDR contents.</p> <ul style="list-style-type: none">• FPS/HDR-FPS <p>Enhances detail viewing experience by revealing all the enemies hidden in the dark shadow, and provides surrounding sound to hear the distant footsteps and gunshot and recognize their directions. Sound Mode will automatically switch to FPS.</p> <p>HDR-FPS is selectable when the projector reads HDR contents.</p> <ul style="list-style-type: none">• SPG/HDR-SPG <p>Provides true colors and live vocal sound to enjoy a live broadcast sports game. Sound Mode will automatically switch to SPG.</p> <p>HDR-SPG is selectable when the projector reads HDR contents.</p> <ul style="list-style-type: none">• Cinema <p>This mode is best for watching movies with accurate color and deepest contrast at lower brightness level in rooms with a bit of ambient light, as if in a commercial cinema.</p> <ul style="list-style-type: none">• 3D <p>Appropriate for playing 3D images and 3D video clips. This mode is only available when 3D content is detected.</p> <ul style="list-style-type: none">• HDR10 <p>Delivers High Dynamic Range effects with higher contrasts of brightness and colors for HDR Blu-ray movies or HDR games. After auto-detecting metadata or EOTF info from HDR contents, HDR10 will be selected.</p> |
| Picture Mode | |
| Details Adjustment | <p>Adjusts the level of detail clarity. The higher the effect, the more details will be shown but with lower black performance.</p> |

| | |
|-----------------------|--|
| FPS Crosshair | <p>If you need to display a crosshair on the screen for aiming at targets, follow the instructions below.</p> <ol style="list-style-type: none"> 1. Press OK to display the FPS Crosshair page. 2. Press OK repeatedly to select a preferred crosshair type. Selecting  will not display a crosshair when you leave this page. 3. Press ▲/▶/▼/◀ to move the crosshair to a desired position. 4. To return to the default position, press BACK/↶ for two seconds. 5. When all the adjustments are done, press BACK/↶ to save the changes and the crosshair will be displayed on the screen. <p>When the crosshair is no longer needed:</p> <ol style="list-style-type: none"> 1. Go back to this the FPS Crosshair page. 2. Press OK repeatedly to select the crosshair type , and press BACK/↶ to save and leave the page. |
| Digital Zoom | <p>Scales down the projection area within the range of 100% to 80% to adjust the size of the displayed image. 100% represents the original size of the image, and 80% represents a 20% reduction in size.</p> <p>This image adjustment might impact latency. We suggest setting the Digital Zoom values to 100% (the original size) to enjoy low latency gaming.</p> |
| Auto Game Mode | <p>When a gaming console is connected and detected, the projector automatically selects a suitable Picture Mode for the type of input source to ensure the lowest possible input lag. If you switch back to other input sources, the projector will also revert to the previously selected picture mode, providing a seamless transition between gaming and other entertainment activities.</p> <p>Selecting Reset will return all the customized settings under Game Settings (e.g. Picture Mode, Details Adjustment, FPS, etc.) to the factory default values.</p> |
| SettingXchange | <p>To use this feature, connect your computer to the projector with a USB cable, then run the 'SettingXchange' PC application.</p> <p>SettingXchange is a software program designed to optimize projector's color and game settings for an enhanced viewing experience. It allows users to create and save custom settings, as well as download and apply settings created by other users. The software is user-friendly and provides a variety of customization options to tailor the projector's display to user's preferences.</p> |
| Brightness | <p>The higher the value, the brighter the image. Adjust this control so the black areas of the image appear just as black and that detail in the dark areas is visible.</p> |
| Contrast | <p>The higher the value, the greater the contrast. Use this to set the peak white level after you have previously adjusted the Brightness setting to suit your selected input and viewing environment.</p> |
| Sharpness | <p>The higher the value, the sharper the picture becomes.</p> |

• Gamma Selection

Gamma refers to the relationship between input source and picture brightness.

- **1.8/2.0/2.1/BenQ**: Select these values according to your preference.
- **2.2/2.3**: Increases the average brightness of the picture. Best for a lit environment, meeting room or family room.
- **2.4/2.5**: Best for viewing movies in a dark environment.
- **2.6**: Best for viewing movies which are mostly composed of dark scenes.



• Color Temperature Tuning

There are several preset color temperature settings available. The available settings may vary according to the signal type selected.

When **Bright** is selected for **Picture Mode**, the color temperature switches to **Native**, and cannot be changed.

- **Native**: With the light source's original color temperature and higher brightness, this setting is suitable for environments where high brightness is required, such as projecting pictures in well lit rooms.
- **Normal**: Maintains normal colorings for white.
- **Cool**: Makes images appear bluish white.
- **Warm**: Makes images appear reddish white.

You can also set a preferred color temperature by adjusting the following options.

- **R Gain/G Gain/B Gain**: Adjusts the contrast levels of Red, Green, and Blue.
- **R Offset/G Offset/B Offset**: Adjusts the brightness levels of Red, Green, and Blue.

To return all the settings to the factory default values, highlight **Reset**, and press **OK**.

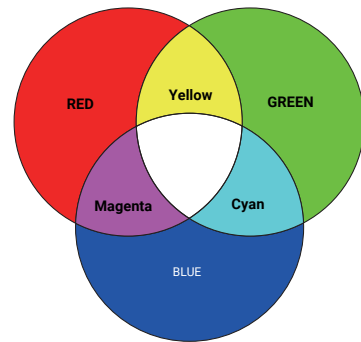
Advanced Color Settings

• Color Management

The Color Management provides six sets (RGBCMY) of colors to be adjusted. When you select each color, you can independently adjust its range and saturation according to your preference.

To make adjustments, press the ▲/▼ arrows to highlight an independent color from among Red (R), Green (G), Blue (B), Cyan (C), Magenta (M), or Yellow (Y), and press **OK**. The following menu items are displayed for your choice.

- **Hue:** Increase in the range will include colors consisted of more proportions of its two adjacent colors. Please refer to the illustration for how the colors relate to each other. For example, if you select Red and set its range at 0, only pure red in the projected picture will be selected. Increasing its range will include red close to yellow and red close to magenta.



- **Saturation:** Adjusts the values to your preference. Every adjustment made will reflect to the image immediately. For example, if you select Red and set its value at 0, only the saturation of pure red will be affected.
- **Gain:** Adjusts the values to your preference. The contrast level of the primary color you select will be affected. Every adjustment made will reflect to the image immediately.

If you selected **White Balance (W)**, you can adjust the contrast levels of Red, Green, and Blue by selecting **R Gain**, **G Gain**, and **B Gain**.

To return all the settings to the factory default values, highlight **Reset**, and press **OK**.



Saturation is the amount of that color in a video picture. Lower settings produce less saturated colors; a setting of “0” removes that color from the image entirely. If the saturation is too high, that color will be overpowering and unrealistic.

• Light Source Mode

Selects a suitable light source power from among the provided modes. See [Extending light source life on page 50](#).

• HDR Brightness

The projector can automatically adjust the brightness levels of your image according to the input source. You can also manually select a brightness level to display better picture quality. When the value is higher, the image becomes brighter; when the value is lower, the image becomes darker.

• Noise Reduction

Reduces electrical image noise caused by different media players.

Advanced Color Settings (Continued)

Reset Current Picture Mode

Returns all of the adjustments you've made for the selected **Picture Mode** (including the preset mode, **User**) to the factory preset values.

1. Press **OK**. The confirmation message is displayed.
2. Use ◀/▶ to select **Reset** and press **OK**. The current picture mode returns to the factory preset settings.



The following settings will still remain: **Picture Mode, Auto Game Mode, SettingXchange**.

2. Main menu: **Audio**

Structure

| Menu | Options | |
|---------------------|---|-----------|
| Sound Mode | Cinema/Music/FPS/SPG/User | |
| Sound EQ | 100Hz | -10 – +10 |
| | 300Hz | -10 – +10 |
| | 1kHz | -10 – +10 |
| | 4kHz | -10 – +10 |
| | 10kHz | -10 – +10 |
| | Reset Sound EQ | |
| Audio Output | treVolo/S/PDIF/Audio Return+/3.5mm Jack | |
| Audio Output Format | Auto/LPCM/RAW (Up to 7.1)/RAW+ (Object-Based) | |
| Mute | Off/On | |
| Volume | 0 – 20 | |
| L/R Switch | Auto/Off/On | |
| Reset Audio | Reset/Cancel | |

Function descriptions

| Menu | Descriptions |
|--------------|---|
| Sound Mode | <p>This function utilizes treVolo and Bongiovi DPS (Digital Power Station) Technology, which incorporates its patented algorithms with 120 calibration points that optimizes any audio signal in real time to add depth, clarity, definition, presence and enhanced stereo field imaging for more immersive audio experience. The following preset sounds are available: Cinema, Music, FPS, SPG, and User.</p> <p>The User mode allows you to personalize the sound settings. When selecting the User mode, you may make manual adjustments with the Sound EQ function.</p> <p>If the Mute function is activated, adjusting Sound Mode will turn off the Mute function.</p> |
| Sound EQ | <p>Selects desired frequency bands (100 Hz, 300 Hz, 1k Hz, 4k Hz, and 10k Hz) to adjust the levels according to your preference. The settings made here define the Sound Mode > User mode.</p> <p>To return all the levels of the frequency bands to factory settings, highlight Reset Sound EQ and press OK.</p> |
| Audio Output | <p>Selects the audio output from internal or external speakers.</p> <p>To enjoy S/PDIF digital sound effect, make sure the SPDIF connector on the projector is connecting to a compatible audio system.</p> <p>To enjoy Audio Return+ sound effect, make sure to turn on the eARC/ARC function from your soundbar as well.</p> <p>Audio Return+ supports multi-audio outputs including 2.0, 5.1, 7.1 and Dolby Atmos to external audio systems like soundbars.</p> |

| | |
|----------------------------|--|
| Audio Output Format | The following audio output formats are provided to achieve the audio performance you desire: LPCM supports 2 channel audio output, RAW (Up to 7.1) supports up to 7.1 channel audio output, and RAW+ (Object-Based) supports Dolby Atmos audio output. The default setting Auto selects a suitable output format for the audio system. |
| Mute | Select On to temporarily turn off the projector's internal speaker or the volume being output from the audio output jack. To restore the audio, select Off . |
| Volume | Adjusts the volume level of the projector's internal speaker or the volume being output from the audio output jack. If the Mute function is activated, adjusting Volume will turn off the Mute function. |
| L/R Switch | Automatically turns On/Off this function according to the projector position. The left and right audio channels will automatically swap when this function is On . |
| Reset Audio | Returns all of the adjustments you've done under the Audio menu to the factory preset values. |

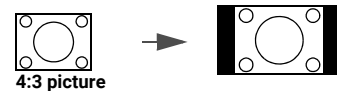
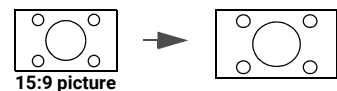
3. Main menu: **Display**

Structure

| Menu | | Options |
|---------------------------|----------------------------|--|
| Aspect Ratio | | Auto/4:3/16:9 |
| Auto Source Search | | Off/On |
| Source Rename | | HDMI-1/HDMI-2/Type-C |
| 3D | 3D Mode | Auto/Frame Sequential/ Frame Packing/Top-Bottom/ Side by Side/Off |
| | 3D Sync Invert | Disable/Invert |
| Signal Format | | Auto/Limited/Full |
| HDMI Settings | Equalizer | HDMI-1/HDMI-2/ Android TV Auto/1/2/3/4/5 |
| | EDID | HDMI-1/HDMI-2 Enhanced/Standard |
| | HDMI Device Control | Off/On |
| | Power On Link | Off/From Device |
| | Power Off Link | Off/From Projector |
| 4K Upscaling | | Off/On |
| Reset Display | | Reset/Cancel |

Function descriptions


| Menu | Descriptions |
|---------------------------|--|
| Aspect Ratio | <p>There are several options to set the image's aspect ratio depending on your input signal source.</p> <p>This image adjustment might impact latency. We suggest setting Aspect Ratio to Auto to enjoy low latency gaming.</p> <ul style="list-style-type: none"> • Auto Scales an image proportionally to fit the projector's native resolution in its horizontal or vertical width. |
| | <ul style="list-style-type: none"> • 4:3 Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. |
| | <ul style="list-style-type: none"> • 16:9 Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. |
| Auto Source Search | Allows the projector to automatically search for a signal. |



Source Rename

Renames the current input source to your desired name.

On the **Source Rename** page:

1. Press **OK** to display the on-screen keyboard.
 2. Press **▲/▼/◀/▶** to select each desired digit/letter, and press **OK** to confirm each input.
 3. Repeat the step above and when done, press **BACK**/.
 4. Press **▼** to highlight **Commit**.
 5. Press **OK** and the source name changes.
-

3D

This projector supports playing three-dimensional (3D) content transferred through your 3D-compatible video devices and contents, such as PlayStation consoles (with 3D game discs), 3D Blu-ray players (with 3D Blu-ray discs), and so on. After you have connected the 3D video devices to the projector, wear the BenQ 3D glasses and make sure the power is on to view 3D contents.

When watching 3D contents:

- The image may seem misplaced; however, this is not a product malfunction.
- Take appropriate breaks when watching 3D contents.
- Stop watching 3D contents if you feel fatigue or discomfort.
- Keep a distance from the screen of about three times the effective height of the screen.
- Children and people with a history of oversensitivity to light, heart problems, or any other existing medical conditions should be refrained from watching 3D contents.
- The image may seem reddish, greenish, or bluish without wearing 3D glasses. However, you will not notice any color bias when watching 3D contents with 3D glasses.
- The 4K source will not be displayed.

• 3D Mode

The default setting is **Auto** and the projector automatically chooses an appropriate 3D format when detecting 3D contents. If the projector cannot recognize the 3D format, you can choose **Frame Sequential**, **Frame Packing**, **Top-Bottom**, or **Side by Side** for it.

When this function is enabled:

- The brightness level of the projected image decreases.
- The **Picture Mode** cannot be adjusted.
- The **2D Keystone** can only be adjusted within limited degrees.

• 3D Sync Invert

When your 3D image is distorted, enable this function to switch between the image for the left eye and the right eye for more comfortable 3D viewing experience.

- **Signal Format**

Selects a suitable RGB color range to correct the color accuracy.

- **Auto**: Automatically selects a suitable color range for the incoming HDMI signal.
- **Limited**: Utilizes the Limited range RGB 16-235.
- **Full**: Utilizes the Full range RGB 0-255.

- **Equalizer**

Sets a suitable value to maintain the HDMI/Android TV picture quality in long distance data transmission.

- **EDID**

Switches between **Enhanced** for HDMI 2.0 EDID and **Standard** for HDMI 1.4 EDID. Selecting **Standard** which supports up to 1080p 60Hz may solve abnormal display issues with some old players.

HDMI Settings

- **HDMI Device Control**

When you enable this function and connect an HDMI CEC-compatible device (e.g. QS02, a soundbar) to your projector, the projector remote control/keypad can control the device's menu or volume during the projector power-on state.

- **Power On Link/Power Off Link**

When you connect an HDMI CEC-compatible device to your projector with an HDMI cable, you can set the behavior of powering on/off between the device and the projector.

| | |
|---|--|
| Power On Link > From Device | When the connected device is turned on, the projector will be activated, too. |
| Power Off Link > From Projector | When the projector is turned off, the connected device will be shut down, too. |

4K Upscaling

Enables or disables "XPR always ON" which upscales all input timings to 4K resolution.

Reset Display


Returns all the settings in the **Display** main menu to the factory default values.

4. Main menu: **Installation**

Structure

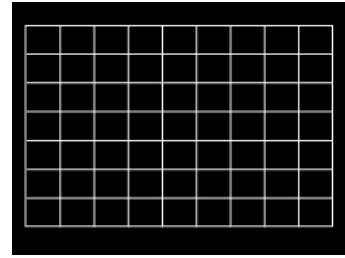
| Menu | Options |
|--------------------|--|
| Projector Position | Auto/Front/Front Ceiling/Rear/Rear Ceiling |
| 2D Keystone | H: -30 – +30 |
| | V: -30 – +30 |
| LumiExpert | LumiExpert Off/On |
| | LumiExpert Level -1 – 0 – 1 |
| | Manual Calibration Status |
| | Manual Calibration Calibrate |
| | Reset Manual Calibration |
| Test Pattern | Off/On |
| High Altitude Mode | Off/On |
| Baud Rate | 9600/14440/19200/38400/57600/115200 |

Function descriptions

| Menu | Descriptions |
|---------------------------|---|
| Projector Position | The projector can be installed on a ceiling or behind a screen, or with one or more mirrors. See Choosing a location on page 14 for details. |
| 2D Keystone | See Correcting keystone on page 18 for details. |
| | This image adjustment might impact latency. We suggest setting the 2D Keystone values to 0 to enjoy low latency gaming. |
| LumiExpert | • LumiExpert When this function is enabled, the projector actively detects the ambient light conditions and automatically adjusts balanced visual brightness to create an optimum viewing experience. |
| |  This function is not available when the Picture Mode is Bright, 3D, or HDR10 . |
| | • LumiExpert Level Adjusts the gamma offset. |
| | • Manual Calibration According to the ambient brightness, you can do the calibration manually. <ul style="list-style-type: none">• Manual Calibration Status: Shows the status of manual calibration.• Calibrate: Enact this item to start the calibration process.• Reset Manual Calibration: Resets the gamma offset to factory preset values. |

Test Pattern

Adjusts the image size and focus and check that the projected image is free from distortion.



High Altitude Mode

We recommend you use the **High Altitude Mode** when your environment is between 1500 m–3000 m above sea level, and ambient temperature is between 0°C–30°C.

Operation under "**High Altitude Mode**" may cause a higher decibel operating noise level because of increased fan speed necessary to improve overall system cooling and performance.

If you use this projector under other extreme conditions excluding the above, it may display auto shut-down symptoms, which is designed to protect your projector from over-heating. In cases like this, you should switch to High Altitude mode to solve these symptoms. However, this is not to state that this projector can operate under any and all harsh or extreme conditions.



Do not use the **High Altitude Mode** if your altitude is between 0 m and 1500 m and ambient temperature is between 0°C and 35°C. The projector will be over cooled, if you turn the mode on under such a condition.

Baud Rate

Selects a baud rate that is identical with your computer's so that you can connect the projector with a suitable RS-232 cable and update or download the projector's firmware. This function is intended for qualified service personnel.

5. Main menu: **System**

Structure

| Menu | | Options | |
|---------------------------------|---|---|--|
| Language | | English/Français/Deutsch/Italiano/Español/ Русский/繁體中文/简体中文/日本語/한국어/ Svenska/Nederlands/Türkçe/Čeština/ Português/ភាសាខ្មែរ/ Polski/Magyar/Hrvatski/ Română/Norsk/Dansk/Български/Suomi/ Indonesian/Ελληνικά/العربية/हिन्दी | |
| Menu Settings | Menu Type | Basic/Advanced | |
| | Menu Display Time | 5 sec/10 sec/20 sec/30 sec/Always | |
| | Menu Position | Center/Top-Left/Top-Right/ Bottom-Right/Bottom-Left | |
| Light Source Information | Light Source Usage Time | | |
| | Normal Mode | | |
| | ECO Mode | | |
| | Dynamic Mode | | |
| | Equivalent Light Hours | | |
| | Refer to UM for detailed formula | | |
| Operation Settings | Reminder Message | Off/On | |
| | LED Indicator | Off/On | |
| | Power On/Off Settings | Direct Power On | Off/On |
| | | Auto Power Off | Disable/3 min/10 min/15 min/ 20 min/25 min/30 min |
| | BenQ HDMI Media Streaming (QS02) | Off/On | |
| Security Settings | Panel Key Lock | Off/On | |
| | Change Password | | |
| | Power On Lock | Off/On | |
| Firmware Upgrade | | Yes/No | |
| Factory Default | | Reset/Cancel | |
| Reset System | | Reset/Cancel | |

Function descriptions

| Menu | Descriptions |
|----------------------|--|
| Language | Sets the language for the On-Screen Display (OSD) menus. |
| Menu Settings | <ul style="list-style-type: none"> • Menu Type Sets the OSD menu type according to your needs. • Menu Display Time Sets the length of time the OSD will remain active after your last key press. • Menu Position Sets the On-Screen Display (OSD) menu position. |

Light Source Information

This menu page displays the following information:

- **Light Source Usage Time**
- Light hours used under **Normal Mode**, **ECO Mode**, and **Dynamic Mode**.
- **Equivalent Light Hours**.

For details about how to calculate the hours, see [Getting to know the light hour on page 50](#).

Operation Settings

- **Reminder Message**

Sets the reminder messages on or off.

- **LED Indicator**

You can turn off the LED warning lights. This is to avoid any light disturbance when viewing images in a dark room.

- **Power On/Off Settings**

- **Direct Power On:** Allows the projector to turn on automatically once the power is fed through the power cord.
- **Auto Power Off:** Allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life.


- **BenQ HDMI Media Streaming (QS02)**


Enables or disables functions related to the Android TV dongle (QS02), including:

- the reminder for plugging in Android TV dongle.
 - the handshaking mechanism between the Android TV dongle and projector after power-on.
-

Security Settings

- **Panel Key Lock**

With the control keys on the projector locked, you can prevent your projector settings from being changed accidentally (by children, for example). When the **Panel Key Lock** is on, no control keys on the projector will operate except  **POWER**.

To release panel key lock, press and hold  (the right key) on the projector or remote control for 3 seconds.



If you turn off the projector without disabling panel key lock, the projector will still be in locked status the next time it is turned on.

- **Change Password/Power On Lock**

See [Utilizing the password function on page 26](#).

Factory Default



The following settings will still remain: **SettingXchange**, **Projector Position**, **2D Keystone**, **LumiExpert**, **Manual Calibration Status**, **High Altitude Mode**, **Baud Rate**, **Light Source Information**, **BenQ HDMI Media Streaming (QS02)**, **Security Settings**.

Returns all the settings in the **System** main menu to the factory default values.

Reset System




The following settings will still remain: **Light Source Information, BenQ HDMI Media Streaming (QS02), Security Settings.**

6. Main menu: **Information**

Structure

| Menu | Options |
|-------------------------|---------|
| Detected Resolution | |
| Source | |
| Picture Mode | |
| Light Source Mode | |
| Sound Mode | |
| 3D Format | |
| Color System | |
| Dynamic Range | |
| Light Source Usage Time | |
| Firmware Version | |
| Service Code | |

Function descriptions

| Menu | Descriptions |
|--------------------------------|---|
| Detected Resolution | Shows the native resolution of the input signal. |
| Source | Shows the current signal source. |
| Picture Mode | Shows the selected mode in the Game & Pic. menu. |
| Light Source Mode | Shows the used light source mode. |
| Sound Mode | Shows the selected sound mode. |
| | Displays the current 3D mode. |
| 3D Format |  3D Format is only available when 3D is enabled. |
| Color System | Shows the input system format. |
| Dynamic Range | Shows the picture dynamic range, e.g. SDR, HDR10, etc. |
| Light Source Usage Time | Shows the number of hours the light has been used. |
| Firmware Version | Shows the firmware version of your projector. |
| Service Code | Shows the projector's serial number. |

Maintenance

Care of the projector

Cleaning the lens

Clean the lens whenever you notice dirt or dust on the surface. Please be sure to turn off the projector and let it cool down completely before cleaning the lens.

- Use a canister of compressed air to remove dust.
- If there is dirt or smears, use lens-cleaning paper or moisten a soft cloth with lens cleaner and gently wipe the lens surface.
- Never use any type of abrasive pad, alkaline/acid cleaner, scouring powder, or volatile solvent, such as alcohol, benzene, thinner or insecticide. Using such materials or maintaining prolonged contact with rubber or vinyl materials may result in damage to the projector surface and cabinet material.

Please note that it is normal to have some dust on the lens surface. If it needs lens clean, please never remove any parts of the projector.

Contact your dealer or local customer service center if the projector fails to operate as expected.

Cleaning the projector case

Before you clean the case, turn the projector off using the proper shutdown procedure as described in [Shutting down the projector on page 30](#) and unplug the power cord.

- To remove dirt or dust, wipe the case with a soft, lint-free cloth.
- To remove stubborn dirt or stains, moisten a soft cloth with water and a neutral pH detergent. Then wipe the case.



Never use wax, alcohol, benzene, thinner or other chemical detergents. These can damage the case.

Storing the projector

If you need to store the projector for an extended time, please follow the instructions below:

- Make sure the temperature and humidity of the storage area are within the recommended range for the projector. Please refer to [Specifications on page 53](#) or consult your dealer about the range.
- Retract the adjuster feet.
- Remove the battery from the remote control.
- Pack the projector in its original packing or equivalent.

Transporting the projector

It is recommended that you ship the projector with its original packing or equivalent.

Light source information

Getting to know the light hour

When the projector is in operation, the duration (in hours) of light source usage is automatically calculated by the built-in timer. The method of calculating the equivalent light hour is as follows:

1. Light Usage Time = (x+y+z) hours, if
Time used in **Normal Mode** = x hours
Time used in **ECO Mode** = y hours
Time used in **Dynamic Mode** = z hours
2. Equivalent Light Hour = α hours

$$\alpha = \frac{A'}{X} \times x + \frac{A'}{Y} \times y + \frac{A'}{Z} \times z, \text{ if}$$

X= light source life spec of **Normal Mode**

Y= light source life spec of **ECO Mode**

Z= light source life spec of **Dynamic Mode**

A' is the longest light life spec among X, Y, Z.



For time used in each light source mode shown in OSD menu:

- Time used is accumulated and rounded down to an integer in **hours**.
- When time used is less than 1 hour, it shows 0 hours.



When you calculate **Equivalent Light Hours** manually, it will probably have deviation from the value shown in OSD menu since projector system calculates time used for each light source mode in "Minutes" then rounds down to an integer in hours shown in OSD.

To obtain the light source information:

Go to **Advanced Menu - System > Light Source Information** and press **OK**. The **Light Source Information** page appears.

You can also get the light hour information on the **Information** menu.

Extending light source life

- Setting the **Light Source Mode**

Go to **Advanced Menu - Game & Pic. > Advanced Color Settings > Light Source Mode** and press **OK**, **◀/▶** to select a suitable light source power from among the provided modes.

Setting the projector in **ECO Mode**, or **Dynamic Mode** extends light life.

| Light Source Mode | Descriptions |
|---------------------|---|
| Normal Mode | Provides full light brightness |
| ECO Mode | Lowers brightness to extend the light life and decreases the fan noise |
| Dynamic Mode | Adjusts the light power automatically depending on the content brightness level while optimizing display quality. |

• Setting **Auto Power Off**

This function allows the projector to turn off automatically if no input signal is detected after a set period of time to prevent unnecessary waste of light source life.

To set **Auto Power Off**, go to **Advanced Menu - System > Operation Settings > Power On/Off Settings > Auto Power Off**, and press **OK, </>** to set a period of time.



The light source (LED) can last around 20,000-30,000 hours and no need to be changed during the lifetime of the projector mostly. When it is needed, LED replacement is not user-serviceable. Please contact the service center for assistance.

Indicators

| Indicator | | | Status & Description |
|----------------------------|------|-------|---|
| POWER | TEMP | LIGHT | |
| Power events | | | |
| | | | Stand-by mode |
| | | | Powering up |
| | | | Normal operation |
| | | | Normal power-down cooling |
| | | | Download |
| | | | Light source life exhausted |
| | | | Burn-in ON |
| | | | Burn-in OFF |
| Light source events | | | |
| | | | Light source error in normal operation |
| Thermal events | | | |
| | | | Fan 1 error (the actual fan speed is outside the desired speed) |
| | | | Fan 2 error (the actual fan speed is outside the desired speed) |
| | | | Fan 3 error (the actual fan speed is outside the desired speed) |
| | | | Temperature 1 error (over limited temperature) |
| | | | Thermal IC #2 I2C Connection error |



: Off

: Orange On

: Green On

: Red On

: Orange Flashing

: Green Flashing


: Red Flashing

Troubleshooting

? The projector does not turn on.

| Cause | Remedy |
|---|---|
| There is no power from the power cord. | Plug the power cord into the AC power jack on the projector, and plug the power cord into the power outlet. If the power outlet has a switch, make sure that it is switched on. |
| Attempting to turn the projector on again during the cooling process. | Wait until the cooling down process has completed. |

? No picture

| Cause | Remedy |
|--|--|
| The video source is not turned on or connected correctly. | Turn the video source on and check that the signal cable is connected correctly. |
| The projector is not correctly connected to the input signal device. | Check the connection. |
| The input signal has not been correctly selected. | Select the correct input signal with the  (SOURCE) key. |

? Blurred image

| Cause | Remedy |
|--|--|
| The projection lens is not correctly focused. | Adjust the focus of the lens using the focus ring. |
| The projector and the screen are not aligned properly. | Adjust the projection angle and direction as well as the height of the projector if necessary. |

? Remote control does not work.

| Cause | Remedy |
|--|---|
| The batteries are out of power. | Replace both of the batteries with new ones. |
| There is an obstacle between the remote control and the projector. | Remove the obstacle. |
| You are too far away from the projector. | Stand within 8 meters (26 feet) of the projector. |

? The password is incorrect.

| Cause | Remedy |
|-----------------------------------|---|
| You do not remember the password. | See Entering the password recall procedure on page 27 . |

Specifications

Projector specifications



All specifications are subject to change without notice.

Optical

Resolution

3840 x 2160

Display system

1-CHIP DMD

Lens

F = 2.53 to 2.73, f = 10.2 to 12.24 mm

Clear focus range

0.91 – 1.82 m @ Wide,

1.09 – 1.82 m @ Tele

Light source

LED

Electrical

Power supply

AC100–240V, 3.3 A, 50–60 Hz (Automatic)

Power consumption

280 W (Max); < 0.5 W (Standby)

Mechanical

Weight

3.6 Kg ± 100 g (7.94 ± 0.22 lbs)

Output terminals

Speaker

5 watt TreVolo x 2

Audio signal output

PC audio jack x 1

SPDIF x 1

HDMI-2 eARC x 1

Control

RS-232 serial control

9 pin x 1

IR receiver x 2

Input terminals

Digital

(External) HDMI-1/HDMI-2 (2.0b, HDCP 2.2) x 2

(Internal) HDMI-3 (2.0b, HDCP 2.2) x 1 (For QS02
HDMI Media Streaming)

USB

(External) 2.0 Type-A x 1 (Firmware upgrade, Media
Reader)

(External) USB-C DP X 1

(Internal) USB Micro B cable for QS02 HDMI Media
Streaming (Power supply 5V/1.5A)

Environmental Requirements

Operating temperature

0°C–40°C at sea level

Operating temperature (with QS02)

0°C–35°C at sea level

Storage temperature

-20°C–60°C at sea level

Operating/Storage relative humidity

10%–90% (without condensation)

Operating altitude

0–1499 m at 0°C–35°C

1500–3000 m at 0°C–30°C (with

High Altitude Mode on)

Storage altitude

30°C @ 0–12,200 m above sea level

Repairing

Please visit below website and choose your country to
find your service contact window.

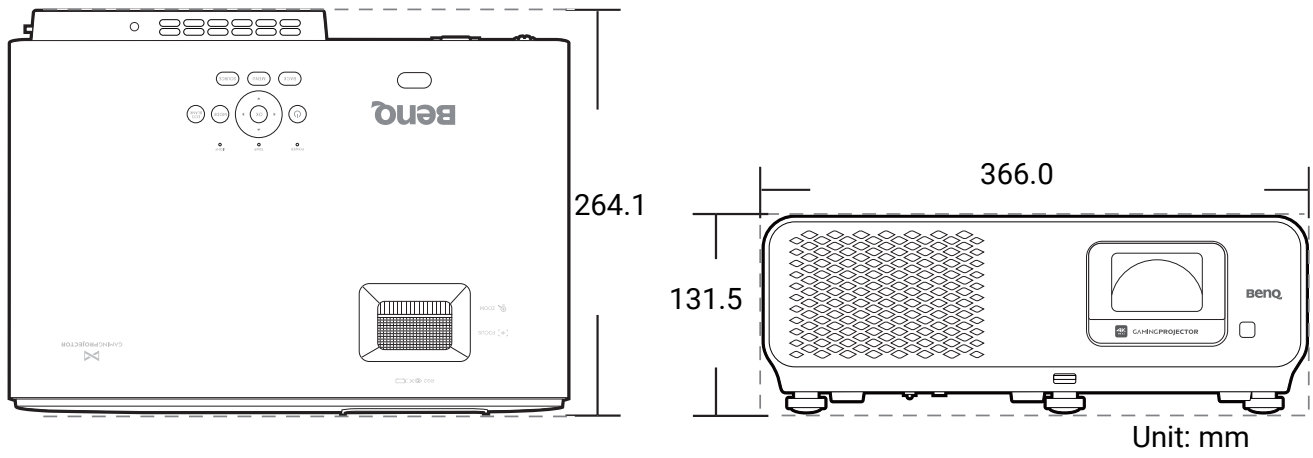
<http://www.benq.com/welcome>

Transporting

Original packing or equivalent is recommended.

Dimensions

366.0 mm (W) x 131.5 mm (H) x 264.1 mm (D)



Timing chart

Supported timing for HDMI (HDCP) input

- PC timings

| Resolution | Mode | Refresh rate (Hz) | H-frequency (kHz) | Clock (MHz) | Supported 3D format | | |
|------------------|----------------------------------|-------------------|-------------------|-------------|---------------------|------------|--------------|
| | | | | | Frame Sequential | Top-Bottom | Side by Side |
| 640 x 480 | VGA_60 | 59.940 | 31.469 | 25.175 | v | v | v |
| | VGA_72 | 72.809 | 37.861 | 31.500 | | | |
| | VGA_75 | 75.000 | 37.500 | 31.500 | | | |
| | VGA_85 | 85.008 | 43.269 | 36.000 | | | |
| 720 x 400 | 720 x 400_70 | 70.087 | 31.469 | 28.3221 | | | |
| 800 x 600 | SVGA_60 | 60.317 | 37.879 | 40.000 | v | v | v |
| | SVGA_72 | 72.188 | 48.077 | 50.000 | | | |
| | SVGA_75 | 75.000 | 46.875 | 49.500 | | | |
| | SVGA_85 | 85.061 | 53.674 | 56.250 | | | |
| | SVGA_120 (Reduce Blanking) | 119.854 | 77.425 | 83.000 | v | | |
| 1024 x 768 | XGA_60 | 60.004 | 48.363 | 65.000 | v | v | v |
| | XGA_70 | 70.069 | 56.476 | 75.000 | | | |
| | XGA_75 | 75.029 | 60.023 | 78.750 | | | |
| | XGA_85 | 84.997 | 68.667 | 94.500 | | | |
| | XGA_120 (Reduce Blanking) | 119.989 | 97.551 | 115.500 | v | | |
| 1152 x 864 | 1152 x 864_75 | 75.00 | 67.500 | 108.000 | | | |
| 1024 x 576 | BenQ Notebook Timing | 60.00 | 35.820 | 46.996 | | | |
| 1024 x 600 | BenQ Notebook Timing | 64.995 | 41.467 | 51.419 | | | |
| 1280 x 720 | 1280 x 720_60 | 60 | 45.000 | 74.250 | v | ▲ | ▲ |
| 1280 x 768 | 1280 x 768_60 | 59.870 | 47.776 | 79.5 | v | v | v |
| 1280 x 800 | WXGA_60 | 59.810 | 49.702 | 83.500 | v | v | v |
| | WXGA_75 | 74.934 | 62.795 | 106.500 | | | |
| | WXGA_85 | 84.880 | 71.554 | 122.500 | | | |
| | WXGA_120 (Reduce Blanking) | 119.909 | 101.563 | 146.25 | v | | |
| 1280 x 1024 | SXGA_60 | 60.020 | 63.981 | 108.000 | | v | v |
| | SXGA_75 | 75.025 | 79.976 | 135.000 | | | |
| | SXGA_85 | 85.024 | 91.146 | 157.500 | | | |
| 1280 x 960 | 1280 x 960_60 | 60.000 | 60.000 | 108 | | v | v |
| | 1280 x 960_85 | 85.002 | 85.938 | 148.500 | | | |
| 1360 x 768 | 1360 x 768_60 | 60.015 | 47.712 | 85.500 | | v | v |
| 1440 x 900 | WXGA+_60 | 59.887 | 55.935 | 106.500 | | v | v |
| 1400 x 1050 | SXGA+_60 | 59.978 | 65.317 | 121.750 | | v | v |
| 1600 x 1200 | UXGA | 60.000 | 75.000 | 162.000 | | | |
| 1680 x 1050 | 1680 x 1050_60 | 59.954 | 65.290 | 146.250 | | v | v |
| 640 x 480@67Hz | MAC13 | 66.667 | 35.000 | 30.240 | | | |
| 832 x 624@75Hz | MAC16 | 74.546 | 49.722 | 57.280 | | | |
| 1024 x 768@75Hz | MAC19 | 75.020 | 60.241 | 80.000 | | | |
| 1152 x 870@75Hz | MAC21 | 75.06 | 68.68 | 100.00 | | | |
| 1920 x 1080@60Hz | 1920 x 1080_60 (CEA-861) | 60 | 67.5 | 148.5 | v | ▲ | ▲ |
| 1920 x 1200@60Hz | 1920 x 1200_60 (Reduce Blanking) | 59.95 | 74.038 | 154 | v | | |

| | | | | | | | |
|-------------------|--------------------------------------|---------|---------|---------|---|--|--|
| 1920 x 1080@120Hz | 1920 x 1080_120 | 120.000 | 135.000 | 297 | v | | |
| 1920 x 1200@120Hz | 1920 x 1200_120 (Reduce Blanking) | 119.909 | 152.404 | 317.00 | v | | |
| 1920 x 1080@240Hz | 1920 x 1080_240 | 239.76 | 291.309 | 582.617 | | | |
| 2560 x 1440 | 2560 x 1440_60 | 59.961 | 89.251 | 312.25 | | | |
| 2560 x 1440 | 2560 x 1440_120 (Reduce Blanking) | 119.998 | 182.996 | 497.75 | | | |
| 3840 x 2160 | 3840 x 2160_30 (For 4K2K model) | 30 | 67.5 | 297 | | | |
| 3840 x 2160 | 3840 x 2160_60 (For 4K2K model) | 60 | 135 | 594 | | | |



• ▲: Supports auto-detecting and manually setting 3D format.

• v: Supports manually setting 3D format.

• The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

• Video timings

| Timing | Resolution | Horizontal frequency (KHz) | Vertical frequency (Hz) | Dot Clock Frequency (MHz) | Supported 3D format | | | |
|-----------|------------------|----------------------------|-------------------------|---------------------------|---------------------|---------------|------------|--------------|
| | | | | | Frame Sequential | Frame Packing | Top-Bottom | Side by Side |
| 480i | 720 (1440) x 480 | 15.73 | 59.94 | 27 | | | | |
| 480p | 720 x 480 | 31.47 | 59.94 | 27 | v | | | |
| 576i | 720 (1440) x 576 | 15.63 | 50 | 27 | | | | |
| 576p | 720 x 576 | 31.25 | 50 | 27 | | | | |
| 720/50p | 1280 x 720 | 37.5 | 50 | 74.25 | | ▲ | ▲ | ▲ |
| 720/60p | 1280 x 720 | 45.00 | 60 | 74.25 | v | ▲ | ▲ | ▲ |
| 1080/24P | 1920 x 1080 | 27 | 24 | 74.25 | | ▲ | ▲ | ▲ |
| 1080/25P | 1920 x 1080 | 28.13 | 25 | 74.25 | | | | |
| 1080/30P | 1920 x 1080 | 33.75 | 30 | 74.25 | | | | |
| 1080/50i | 1920 x 1080 | 28.13 | 50 | 74.25 | | | | ▲ |
| 1080/60i | 1920 x 1080 | 33.75 | 60 | 74.25 | | | | ▲ |
| 1080/50P | 1920 x 1080 | 56.25 | 50 | 148.5 | | | ▲ | ▲ |
| 1080/60P | 1920 x 1080 | 67.5 | 60 | 148.5 | v | | ▲ | ▲ |
| 1080/120P | 1920 x 1080 | 135 | 120 | 297 | v | | | |
| 1080/240P | 1920 x 1080 | 135 | 240 | 594 | | | | |
| 2160/24P | 3840 x 2160 | 54 | 24 | 297 | | | | |
| 2160/25P | 3840 x 2160 | 56.25 | 25 | 297 | | | | |
| 2160/30P | 3840 x 2160 | 67.5 | 30 | 297 | | | | |
| 2160/50P | 3840 x 2160 | 112.5 | 50 | 594 | | | | |
| 2160/60P | 3840 x 2160 | 135 | 60 | 594 | | | | |



• ▲: Supports auto-detecting and manually setting 3D format.

• v: Supports manually setting 3D format.

• The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

Supported timing for USB-C input

• PC timings

| Resolution | Mode | Refresh rate (Hz) | H-frequency (kHz) | Clock (MHz) | Supported 3D format | | |
|-----------------------|---|-------------------|-------------------|-------------|---------------------|------------|--------------|
| | | | | | Frame Sequential | Top-Bottom | Side by Side |
| 640 x 480 | VGA_60* | 59.940 | 31.469 | 25.175 | v | v | v |
| | VGA_72 | 72.809 | 37.861 | 31.500 | | | |
| | VGA_75 | 75.000 | 37.500 | 31.500 | | | |
| 800 x 600 | SVGA_60* | 60.317 | 37.879 | 40.000 | v | v | v |
| | SVGA_72 | 72.188 | 48.077 | 50.000 | | | |
| | SVGA_75 | 75.000 | 46.875 | 49.500 | | | |
| | SVGA_120** (Reduce Blanking) | 119.854 | 77.425 | 83.000 | v | | |
| 1024 x 768 | XGA_60* | 60.004 | 48.363 | 65.000 | v | v | v |
| | XGA_70 | 70.069 | 56.476 | 75.000 | | | |
| | XGA_75 | 75.029 | 60.023 | 78.750 | | | |
| | XGA_120** (Reduce Blanking) | 119.989 | 97.551 | 115.500 | v | | |
| 1152 x 864 | 1152 x 864_75 | 75.00 | 67.500 | 108.000 | | | |
| 1280 x 720 | 1280 x 720_60* | 60 | 45.000 | 74.250 | v | v | v |
| | 1280 x 720_120** | 120 | 90.000 | 148.500 | v | | |
| 1280 x 768 | 1280 x 768_60* (Reduce Blanking) | 60 | 47.396 | 68.25 | v | v | v |
| | 1280 x 768_60* | 59.870 | 47.776 | 79.5 | v | v | v |
| 1280 x 800 | WXGA_60* | 59.810 | 49.702 | 83.500 | v | v | v |
| | WXGA_75 | 74.934 | 62.795 | 106.500 | | | |
| | WXGA_120** (Reduce Blanking) | 119.909 | 101.563 | 146.25 | v | | |
| 1280 x 1024 | SXGA_60*** | 60.020 | 63.981 | 108.000 | | v | v |
| | SXGA_75 | 75.025 | 79.976 | 135.000 | | | |
| 1280 x 960 | 1280 x 960_60*** | 60.000 | 60.000 | 108 | | v | v |
| 1366 x 768 | 1366 x 768_60*** | 59.790 | 47.712 | 85.500 | | v | v |
| 1440 x 900 | WXGA+_60*** (Reduce Blanking) | 60 | 55.469 | 88.75 | | v | v |
| | WXGA+_60*** | 59.887 | 55.935 | 106.500 | | v | v |
| 1400 x 1050 | SXGA+_60*** | 59.978 | 65.317 | 121.750 | | v | v |
| 1600 x 1200 | UXGA** | 60.000 | 75.000 | 162.000 | | | |
| 1680 x 1050 | 1680 x 1050_60*** (Reduce Blanking) | 59.883 | 64.674 | 119.000 | | v | v |
| | 1680x1050_60*** | 59.954 | 65.290 | 146.250 | | v | v |
| 1920 x 1200 | 1920 x 1200_60*** (Reduce Blanking) | 59.950 | 74.038 | 154.000 | v | | |
| 640 x 480@67Hz | MAC13 | 66.667 | 35.000 | 30.240 | | | |
| 832 x 624@75Hz | MAC16 | 74.546 | 49.722 | 57.280 | | | |
| 1024 x 768@75Hz | MAC19 | 75.020 | 60.241 | 80.000 | | | |
| 1152 x 870@75Hz | MAC21 | 75.06 | 68.68 | 100.00 | | | |
| 1920 x 1080 (VESA) | 1920 x 1080_60**** | 60 | 67.5 | 148.5 | v | v | v |
| 1920 x 1080 | 1920 x 1080_120 | 120.00 | 135.000 | 297.000 | v | | |
| 3840 x 2160 | 3840 x 2160_30 | 30 | 67.5 | 297 | | | |
| 3840 x 2160 | 3840 x 2160_60 | 60 | 135 | 594 | | | |
| 2560 x 1440 | 2560 x 1440_60 | 59.961 | 89.251 | 312.25 | | | |



- V: Supports manually setting 3D format.
- The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

• Video timings

| Timing | Resolution | Horizontal frequency (KHz) | Vertical frequency (Hz) | Dot Clock Frequency (MHz) | Supported 3D format | | | |
|----------|------------------|----------------------------|-------------------------|---------------------------|---------------------|---------------|------------|--------------|
| | | | | | Frame Sequential | Frame Packing | Top-Bottom | Side by Side |
| 480i | 720 (1440) x 480 | 15.73 | 59.94 | 27 | | | | |
| 480p | 720 x 480 | 31.47 | 59.94 | 27 | v | | v | |
| 576i | 720 (1440) x 576 | 15.63 | 50 | 27 | | | | |
| 576p | 720 x 576 | 31.25 | 50 | 27 | v | | v | |
| 720/50p | 1280 x 720 | 37.5 | 50 | 74.25 | | v | v | |
| 720/60p | 1280 x 720 | 45.00 | 60 | 74.25 | | v | v | |
| 1080/50i | 1920 x 1080 | 28.13 | 50 | 74.25 | | | | v |
| 1080/60i | 1920 x 1080 | 33.75 | 60 | 74.25 | | | | v |
| 1080/24P | 1920 x 1080 | 27 | 24 | 74.25 | | v | v | |
| 1080/50P | 1920 x 1080 | 56.25 | 50 | 148.5 | | | v | v |
| 1080/60P | 1920 x 1080 | 67.5 | 60 | 148.5 | | | v | v |
| 2160/24P | 3840 x 2160 | 54 | 24 | 297 | | | | |
| 2160/25P | 3840 x 2160 | 56.25 | 25 | 297 | | | | |
| 2160/30P | 3840 x 2160 | 67.5 | 30 | 297 | | | | |
| 2160/50P | 3840 x 2160 | 112.5 | 50 | 594 | | | | |
| 2160/60P | 3840 x 2160 | 135 | 60 | 594 | | | | |



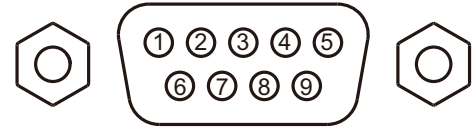
- V: Supports manually setting 3D format.
- The timings showing above may not be supported due to EDID file and VGA graphics card limitations. It is possible that some timings cannot be chosen.

RS232 command

RS232 pin assignment

| No. | Serial |
|-----|--------|
| 1 | NC |
| 2 | RX |
| 3 | TX |
| 4 | NC |
| 5 | GND |

| No. | Serial |
|-----|--------|
| 6 | NC |
| 7 | RTSZ |
| 8 | CTSZ |
| 9 | NC |



| Function | Type | Operation | ASCII |
|------------------|--------------|---------------------------|--------------------------|
| Power | Write | Power On | <CR>*pow=on#<CR> |
| | Write | Power Off | <CR>*pow=off#<CR> |
| | Read | Power Status | <CR>*pow=?#<CR> |
| Source Selection | Write | HDMI(MHL) | <CR>*sour=hdmi#<CR> |
| | Write | HDMI 2(MHL2) | <CR>*sour=hdmi2#<CR> |
| | Write | HDMI 3 | <CR>*sour=hdmi3#<CR> |
| | Write | USB Reader | <CR>*sour=usbreader#<CR> |
| | Write | Type-C | <CR>*sour=typec#<CR> |
| | Read | Current source | <CR>*sour=?#<CR> |
| Audio Control | Write | Mute On | <CR>*mute=on#<CR> |
| | Write | Mute Off | <CR>*mute=off#<CR> |
| | Read | Mute Status | <CR>*mute=?#<CR> |
| | Write | Volume + | <CR>*vol=+#<CR> |
| | Write | Volume - | <CR>*vol=-#<CR> |
| | Write | Volume level for customer | <CR>*vol=value#<CR> |
| Picture Mode | Read | Volume Status | <CR>*vol=?#<CR> |
| | Write | Bright | <CR>*appmod=bright#<CR> |
| | Write | Cinema(Rec.709) | <CR>*appmod=cine#<CR> |
| | Write | 3D | <CR>*appmod=threed#<CR> |
| | Write | HDR | <CR>*appmod=hdr#<CR> |
| | Write | RPG | <CR>*appmod=rpg#<CR> |
| | Write | HDR-RPG | <CR>*appmod=hdrpg#<CR> |
| | Write | FPS | <CR>*appmod=fps#<CR> |
| | Write | HDR-FPS | <CR>*appmod=hdrfps#<CR> |
| | Write | SPG | <CR>*appmod=spg#<CR> |
| | Write | HDR-SPG | <CR>*appmod=hdrspg#<CR> |
| Read | Picture Mode | <CR>*appmod=?#<CR> | |
| Picture Setting | Write | Contrast + | <CR>*con=+#<CR> |
| | Write | Contrast - | <CR>*con=-#<CR> |
| | Write | Set Contrast value | <CR>*con=value#<CR> |
| | Read | Contrast value | <CR>*con=?#<CR> |
| | Write | Brightness + | <CR>*bri=+#<CR> |
| | Write | Brightness - | <CR>*bri=-#<CR> |
| | Write | Set Brightness value | <CR>*bri=value#<CR> |
| | Read | Brightness value | <CR>*bri=?#<CR> |
| | Write | Sharpness + | <CR>*sharp=+#<CR> |
| | Write | Sharpness - | <CR>*sharp=-#<CR> |
| | Write | Set Sharpness value | <CR>*sharp=value#<CR> |
| | Read | Sharpness value | <CR>*sharp=?#<CR> |

| | | | | |
|--------------------------------|--------------------|----------------------------------|---------------------------------|---------------------|
| Picture Setting (Continued) | Write | Color Temperature-Warm | <CR>*ct=warm#<CR> | |
| | Write | Color Temperature-Normal | <CR>*ct=normal#<CR> | |
| | Write | Color Temperature-Cool | <CR>*ct=cool#<CR> | |
| | Write | Color Temperature-lamp native | <CR>*ct=native#<CR> | |
| | Read | Color Temperature Status | <CR>*ct=?#<CR> | |
| | Write | Aspect 4:3 | <CR>*asp=4:3#<CR> | |
| | Write | Aspect 16:9 | <CR>*asp=16:9#<CR> | |
| | Write | Aspect Auto | <CR>*asp=AUTO#<CR> | |
| | Read | Aspect Status | <CR>*asp=?#<CR> | |
| | Write | Vertical Keystone + | <CR>*vkeystone=+#<CR> | |
| | Write | Vertical Keystone - | <CR>*vkeystone=-#<CR> | |
| | Write | Vertical Keystone value Set | <CR>*vkeystone=value#<CR> | |
| | Read | Vertical Keystone value | <CR>*vkeystone=?#<CR> | |
| | Write | Horizontal Keystone + | <CR>*hkeystone=+#<CR> | |
| | Write | Horizontal Keystone - | <CR>*hkeystone=-#<CR> | |
| | Write | Horizontal Keystone value Set | <CR>*hkeystone=value#<CR> | |
| | Read | Horizontal Keystone value | <CR>*hkeystone=?#<CR> | |
| | Write | Digital Zoom In | <CR>*zoomI#<CR> | |
| | Write | Digital Zoom out | <CR>*zoomO#<CR> | |
| | Write | Details Adjustment | <CR>*detailadj=value#<CR> | |
| | Read | Details Adjustment status | <CR>*detailadj=?#<CR> | |
| | Write | Noise Reduction | <CR>*noiserdt=value#<CR> | |
| | Read | Noise Reduction status | <CR>*noiserdt=?#<CR> | |
| | Write | Reset current picture settings | <CR>*rstcurpicsetting#<CR> | |
| | Write | Reset all picture settings | <CR>*rstallpicsetting#<CR> | |
| | Operation Settings | Write | Projector Position-Front Table | <CR>*pp=FT#<CR> |
| | | Write | Projector Position-Rear Table | <CR>*pp=RE#<CR> |
| | | Write | Projector Position-Rear Ceiling | <CR>*pp=RC#<CR> |
| Write | | Projector Position-Front Ceiling | <CR>*pp=FC#<CR> | |
| Read | | Projector Position Status | <CR>*pp=?#<CR> | |
| Write | | Quick auto search | <CR>*QAS=on#<CR> | |
| Write | | Quick auto search | <CR>*QAS=off#<CR> | |
| Read | | Quick auto search status | <CR>*QAS=?#<CR> | |
| Write | | Menu Position - Center | <CR>*menuposition=center#<CR> | |
| Write | | Menu Position - Top-Left | <CR>*menuposition=tl#<CR> | |
| Write | | Menu Position - Top-Right | <CR>*menuposition=tr#<CR> | |
| Write | | Menu Position - Bottom-Right | <CR>*menuposition=br#<CR> | |
| Write | | Menu Position - Bottom-Left | <CR>*menuposition=bl#<CR> | |
| Read | | Menu Position Status | <CR>*menuposition=?#<CR> | |
| Write | | Direct Power On-on | <CR>*directpower=on#<CR> | |
| Write | | Direct Power On-off | <CR>*directpower=off#<CR> | |
| Read | | Direct Power On-Status | <CR>*directpower=?#<CR> | |
| Baud Rate | | Write | 9600 | <CR>*baud=9600#<CR> |
| | Write | 14400 | <CR>*baud=14400#<CR> | |
| | Write | 19200 | <CR>*baud=19200#<CR> | |
| | Write | 38400 | <CR>*baud=38400#<CR> | |
| | Write | 57600 | <CR>*baud=57600#<CR> | |
| | Write | 115200 | <CR>*baud=115200#<CR> | |
| | Read | Current Baud Rate | <CR>*baud=?#<CR> | |

| | | | |
|---------------|---|---------------------------|-----------------------------|
| Lamp Control | Read | Lamp | <CR>*ltim=?#<CR> |
| | Write | Normal mode | <CR>*lampm=lnor#<CR> |
| | Write | Eco mode | <CR>*lampm=eco#<CR> |
| | Write | SmartEco mode | <CR>*lampm=seco#<CR> |
| | Read | Lamp Mode Status | <CR>*lampm=?#<CR> |
| Miscellaneous | Read | Model Name | <CR>*modelname=?#<CR> |
| | Read | System F/W Version | <CR>*sysfwversion=?#<CR> |
| | Read | Scaler F/W Version | <CR>*scalerfwversion=?#<CR> |
| | Read | MCU F/W Version | <CR>*mcfwversion=?#<CR> |
| | Write | Blank On | <CR>*blank=on#<CR> |
| | Write | Blank Off | <CR>*blank=off#<CR> |
| | Read | Blank Status | <CR>*blank=?#<CR> |
| | Write | Menu On | <CR>*menu=on#<CR> |
| | Write | Menu Off | <CR>*menu=off#<CR> |
| | Read | Menu Status | <CR>*menu=?#<CR> |
| | Write | Up | <CR>*up#<CR> |
| | Write | Down | <CR>*down#<CR> |
| | Write | Right | <CR>*right#<CR> |
| | Write | Left | <CR>*left#<CR> |
| | Write | Enter | <CR>*enter#<CR> |
| | Write | Back | <CR>*back#<CR> |
| | Write | Source Menu On | <CR>*sourmenu=on#<CR> |
| | Write | Source Menu Off | <CR>*sourmenu=off#<CR> |
| | Read | Source Menu Status | <CR>*sourmenu=?#<CR> |
| | Write | 3D Sync Off | <CR>*3d=off#<CR> |
| | Write | 3D Auto | <CR>*3d=auto#<CR> |
| | Write | 3D Sync Top Bottom | <CR>*3d=tb#<CR> |
| | Write | 3D Sync Frame Sequential | <CR>*3d=fs#<CR> |
| | Write | 3D Frame packing | <CR>*3d=fp#<CR> |
| | Write | 3D Side by side | <CR>*3d=sbs#<CR> |
| | Write | 3D inverter disable | <CR>*3d=da#<CR> |
| | Write | 3D inverter | <CR>*3d=iv#<CR> |
| | Read | 3D Sync Status | <CR>*3d=?#<CR> |
| | Read | Serial Number | <CR>*serialnumber=?#<CR> |
| | Write | High Altitude mode on | <CR>*highaltitude=on#<CR> |
| | Write | High Altitude mode off | <CR>*highaltitude=off#<CR> |
| | Read | High Altitude mode status | <CR>*highaltitude=?#<CR> |
| | Color Calibration (only for service) | Write | Set BenQ gamma value |
| Read | | Gamma value status | <CR>*gamma=?#<CR> |
| Write | | Set HDR Brightness value | <CR>*hdrbri=value#<CR> |
| Read | | Get HDR Brightness value | <CR>*hdrbri=?#<CR> |
| Write | | Red Gain + | <CR>*RGain=+#<CR> |
| Write | | Red Gain - | <CR>*RGain=-#<CR> |
| Write | | Set Red Gain value | <CR>*RGain=value#<CR> |
| Read | | Get Red Gain value | <CR>*RGain=?#<CR> |
| Write | | Green Gain + | <CR>*GGain=+#<CR> |
| Write | | Green Gain - | <CR>*GGain=-#<CR> |
| Write | | Set Green Gain value | <CR>*GGain=value#<CR> |
| Read | | Get Green Gain value | <CR>*GGain=?#<CR> |
| Write | | Blue Gain + | <CR>*BGain=+#<CR> |
| Write | Blue Gain - | <CR>*BGain=-#<CR> | |

| | | | |
|--|----------------------------|--------------------------------------|-----------------------------|
| Color Calibration (only for service) (Continued) | Write | Set Blue Gain value | <CR>*BGain=value#<CR> |
| | Read | Get Blue Gain value | <CR>*BGain=?#<CR> |
| | Write | Red Offset + | <CR>*ROffset=+#<CR> |
| | Write | Red Offset - | <CR>*ROffset=-#<CR> |
| | Write | Set Red Offset value | <CR>*ROffset=value#<CR> |
| | Read | Get Red Offset value | <CR>*ROffset=?#<CR> |
| | Write | Green Offset + | <CR>*GOffset=+#<CR> |
| | Write | Green Offset - | <CR>*GOffset=-#<CR> |
| | Write | Set Green Offset value | <CR>*GOffset=value#<CR> |
| | Read | Get Green Offset value | <CR>*GOffset=?#<CR> |
| | Write | Blue Offset + | <CR>*BOffset=+#<CR> |
| | Write | Blue Offset - | <CR>*BOffset=-#<CR> |
| | Write | Set Blue Offset value | <CR>*BOffset=value#<CR> |
| | Read | Get Blue Offset value | <CR>*BOffset=?#<CR> |
| | Write | Primary Color | <CR>*primcr=value#<CR> |
| | Read | Primary Color Status | <CR>*primcr=?#<CR> |
| | Write | Hue + | <CR>*hue=+#<CR> |
| | Write | Hue - | <CR>*hue=-#<CR> |
| | Write | Set Hue value | <CR>*hue=value#<CR> |
| | Read | Get Hue value | <CR>*hue=?#<CR> |
| | Write | Saturation + | <CR>*saturation =+#<CR> |
| | Write | Saturation - | <CR>*saturation =-#<CR> |
| | Write | Set Saturation value | <CR>*saturation =value#<CR> |
| | Read | Get Saturation value | <CR>*saturation =?#<CR> |
| | Write | Gain + | <CR>*gain=+#<CR> |
| | Write | Gain - | <CR>*gain=-#<CR> |
| | Write | Set Gain value | <CR>*gain=value#<CR> |
| | Read | Get Gain value | <CR>*gain=?#<CR> |
| | Write | White Red Gain + | <CR>*WRGain=+#<CR> |
| | Write | White Red Gain - | <CR>*WRGain=-#<CR> |
| | Write | Set White Red Gain value | <CR>*WRGain=value#<CR> |
| | Read | Get White Red Gain value | <CR>*WRGain=?#<CR> |
| | Write | White Green Gain + | <CR>*WGGain=+#<CR> |
| Write | White Green Gain - | <CR>*WGGain=-#<CR> | |
| Write | Set White Green Gain value | <CR>*WGGain=value#<CR> | |
| Read | Get White Green Gain value | <CR>*WGGain=?#<CR> | |
| Write | White Blue Gain + | <CR>*WBGain=+#<CR> | |
| Write | White Blue Gain - | <CR>*WBGain=-#<CR> | |
| Write | Set White Blue Gain value | <CR>*WBGain=value#<CR> | |
| Read | Get White Blue Gain value | <CR>*WBGain=?#<CR> | |
| Service (Only for service) | Write | Service mode enable for error report | <CR>*error=enable#<CR> |
| | Read | Error code report | <CR>*error=report#<CR> |
| | Read | FAN 1 speed | <CR>*fan1=?#<CR> |
| | Read | FAN 2 speed | <CR>*fan2=?#<CR> |
| | Read | FAN 3 speed | <CR>*fan3=?#<CR> |
| | Read | Temperature 1 | <CR>*tmp1=?#<CR> |